



Date: December 17, 2015
 To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager
 From: Audi Customer Protection
 Subject: Upcoming Safety Recall 74D1 & Mandatory Stop Sale - Passenger Occupant Detection System (PODS)
 2012-2013 Model Year Audi A6 and A7 with Heated/Cooled Seats

Audi has notified the NHTSA about the safety recall described below. As a result, you may see some media activity on this topic, and customers may reach out to you regarding this topic.

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TOPIC	Passenger Occupant Detection System (PODS)
PROBLEM DESCRIPTION	In affected vehicles with climate control seats (heated/cooled), the Passenger Occupant Detection System (PODS) control module can malfunction due to stress/wear factors affecting an internal connector and/or a body-sensing mat in the seat. Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.
CORRECTIVE ACTION	Install a PODS system repair kit.
REPAIR STATUS	REPAIR NOT YET AVAILABLE

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection



Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE		Safety Recall	
SAGA CODE		74D1	
MARKET(S)		United States Only	
AFFECTED VEHICLES		2012-2013 Model Year Audi A6 and A7 with Heated/Cooled Seats	
TOPIC		Passenger Occupant Detection System (PODS)	
PROBLEM DESCRIPTION		In affected vehicles with climate control seats (heated/cooled), the Passenger Occupant Detection System (PODS) control module can malfunction due to stress/wear factors affecting an internal connector and/or a body-sensing mat in the seat. Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.	
CORRECTIVE ACTION		Install a PODS system repair kit.	
PRECAUTIONS		Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.	
CUSTOMER NOTIFICATION DATE		Anticipated February 2016	
ELSA VISIBILITY DATE		On or about December 18, 2015	
OMD Web VISIBILITY DATE		On or about December 18, 2015	
VEHICLE COUNT	TOTAL AFFECTED	USA: 21,000	CANADA: 0
	DEALER INVENTORY	USA: 0	CANADA: 0
	CPO INVENTORY	USA: 97	CANADA: 0
EXPIRATION DATE		NONE	
ADDITIONAL INFORMATION		<p>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</p> <p><u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>	

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.