



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

December 2015

NHTSA Recall 15V-700

IMPORTANT SAFETY RECALL

This notice applies to your vehicle.

Dear GL1800 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2001-2012 model year Honda GL1800 motorcycles. In September 2014 you received notice from Honda that the secondary master cylinder repair, identified in 2011 as part of NHTSA recall 11V-567, was not sufficient in preventing the rear brake from dragging and that a remedy to correct the safety defect identified in 11V-567 was not yet available. This letter is to inform you a remedy is now available for your motorcycle.

As previously stated in NHTSA recalls 11V-567 and 14V-472, there is a possibility the secondary master cylinder may cause the rear brake to drag. Unexpected braking increases the risk of a crash and riding the motorcycle with the rear brake dragging may generate enough heat to cause the rear brake to catch fire.

What should you do?

Call any authorized Honda motorcycle dealer and make an appointment to have your motorcycle's secondary master cylinder and rear brake master cylinder replaced **at no cost to you**.

While parts are available to conduct secondary master cylinder replacements at the time of this notice, there is a possibility that parts may be unavailable at the time you call.

You can continue to ride your motorcycle if you carefully inspect it before and after each ride. Please read and follow the accompanying instructions regarding steps you can take to inspect your motorcycle for this issue.

Once you make an appointment for your vehicle, be advised that the repair may take approximately 2.7 hours; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

**After the recall is completed, continuing to adhere to your motorcycle's brake fluid maintenance schedule is essential to the performance of your motorcycle and your safety. As stated in your Owner's Manual, brake fluid should be inspected every 4,000 miles and replaced every 2 years or 12,000 miles, whichever comes first. To ensure the performance of the braking system, Honda strongly recommends having your motorcycle serviced by an authorized Honda motorcycle dealer using only Pro Honda DOT 4 Brake Fluid.*

For assistance with locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at:

1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

Who to contact if you experience a problem?

You may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Support
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746
1-866-784-1870



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to:
[http:// www.safercar.gov](http://www.safercar.gov)

What to do if you feel this notice is in error.

Registration records indicate that you are the current owner of a 2001-2012 GL1800 affected by this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the secondary master cylinder replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.
Motorcycle Division**

Campaign #JV6P / Service Bulletin: GL1800#23

MTB 15624 (1510)