

GM CUSTOMER CARE AND AFTERSALES
DCS3862
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 2, 2015

Subject: Upcoming Safety Recall 15757
Under Hood Fire
Customer Advisory Letter Mailing

Models: 1997-2004 Buick Regal
2000-2004 Chevrolet Impala
1998-1999 Chevrolet Lumina
1998-2004 Chevrolet Monte Carlo
1998-1999 Oldsmobile Intrigue
1997-2004 Pontiac Grand Prix
Equipped with 3.8L V6 engine (RPO L26, L32, L36 or L67)

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

On October 21, 2015, dealers were advised via GM GlobalConnect Message #GCUS-3-327 of upcoming safety recall 15757, and on October 28, 2015 dealers were advised via GlobalConnect Message #GCUS-3-335 of additional information pertaining to this upcoming safety recall.

As required by the National Highway Traffic Safety Agency (NHTSA), GM will mail an advisory letter to each involved customer of record informing them of this safety recall beginning December 14, 2015. Even though the parts needed to repair these vehicles are not currently available, the letter explains that when parts are available, their dealer will replace the engine's front valve cover and front-valve-cover gasket with new parts of an improved design, and the engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This letter also advises that when parts are available, they will receive another letter instructing them to contact their dealer to arrange a service appointment for this repair. A copy of the generic letter is attached to this message.

This is a courtesy notification to dealers. Dealers will be advised when the recall bulletin is scheduled for release.

The Investigate Vehicle History screen in the Global Warranty Management system has been updated for this upcoming safety recall. This action was taken

to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries. Please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

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