



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 24, 2015

Mr. Timothy Lafon
Vice President, Regulatory Affairs
Volvo Trucks North America
PO Box 26115
Greensboro, NC 27402

NVS-215KS
15V-786

Subject: Bolt that Connects Steering Shafts may be Loose

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VNL/2016
VOLVO/VNM/2016
VOLVO/VNX/2016

Mfr's Report Date: November 23, 2015

NHTSA Campaign Number: 15V-786

Components:

STEERING:GEAR BOX:SHAFT SECTOR

Potential Number of Units Affected: 11,128

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain model year 2016 Volvo VNL, VNM, and VNX trucks manufactured May 11, 2015 to November 12, 2015. The affected vehicles have a two-piece steering shaft whose connecting bolt may be insufficiently tightened.

Consequence:

As a result, the bolt may loosen and result in the two steering shafts separating causing a complete loss of steering and thereby increasing the risk of a crash.

Remedy:

Volvo will notify owners, and dealers will inspect and tighten the steering shaft connecting bolt, free of charge. The recall is expected to begin on November 30, 2015. Owners may contact Volvo customer service at 1-877-800-4945 option #1. Volvo's number for the recall is RVXX1512.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Volvo's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement