

GM CUSTOMER CARE AND AFTERSALES
DCS3845
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 17, 2015

Subject: 14171C – Safety Recall
Lapbelt Pretensioner Locking Performance
Revised Part Information Section

Models: 2013 Buick Encore, Cadillac ATS 4-Door, Chevrolet Trax
And
Vehicles That Were Serviced with a Suspect Part
2013-2014 Buick Encore, Cadillac ATS 4-Door; 2014 Cadillac CTS
Sedan (VIN A)

To: All Buick and Cadillac Dealers

The Part Information section has been revised. The kit for the Buick Encore (cocoa color) is no longer available for ordering. Dealers are to order the individual components of the kit. The Service Procedure has also been revised to include seat belt tensioner cover removal instructions. Please discard all copies of bulletin 14171C.