SAFETY RECALL NOTICE – NHTSA NUMBER 13E-029

May 2013

Dear ZOX Helmet Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Subject: Helmet Recall

Reason For This Recall

ZOX Helmets has decided that certain helmets in Extra Large sizes, model OLD SCHOOL in the colors Black, Flat Black, and Silver fail to conform to Federal Motor Vehicle Safety Standard No. 218,"Motorcycle Helmets."

The helmets affected are only the model, size, and colors noted, above produced in December 2008. There is a manufacturer date under the helmet comfort liner that should be checked.

Consequences: In the event of a crash, the helmet may not provide adequate protection to the wearer, possibly resulting in injuries.

Compliance: The problem has been corrected on all ZOX Extra Large OLD SCHOOL helmets produced after December 2008. All other helmets are in compliance with all Federal requirements. Rider safety is our top concern and ZOX Helmets is cooperating fully with National Highway traffic Safety Administration (NHTSA).

What Helmet Owners Should Do

If you own a helmet of the size listed above, check the manufacturer date under the comfort liner inside the helmet to see if the date is December 2008.

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If you have an affected helmet, call ZOX HELMETS Monday through Friday 8:00 AM to 4:30PM EST. One of our customer service representatives at 1 (800) 363-0808 will instruct you on how to receive a new helmet.

What ZOX HELMETS Will Do

ZOX Helmets will send you a UPS "call tag" to pick up your helmet at no cost to you, after you repackage it. When we receive your helmet, we will replace your potentially non-compliant helmet with a compliant helmet of the same size and comparable model, at no cost to you.

We apologize for this inconvenience but wearer safety is our first concern and we want you to have a safe ride.

If you have any problems with the replacement of your helmet, you can contact the NHTSA at the address below.

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
Or call toll-free the Vehicle Safety Hotline at 1-888-327-4236. (TTY: 1-800-424-9153)
or go to http://www.safercar.gov.

May 2013

To: ZOX Helmet Dealers

Subject: Helmet Recall

Models: ZOX Helmet model OLD SCHOOL
Size: XL (Extra Large Size Only)
Colors: Black, Fat Black, and Silver
Manufactured in December 2008

Summary: The helmets fail to comply or conform to Federal Motor Vehicle Safety Standard No. 218, "Motorcycle Helmets."

Consequences: In the event of a crash, the helmet may not provide adequate protection to the wearer, possibly resulting in injury.

Compliance: The problem was corrected on all helmets produced after December 2008.

Rider safety is our top concern and ZOX Helmets is cooperating completely with the NHTSA and recalling those helmets for the models with the manufacture date listed above. If you have a ZOX Helmet model OLD SCHOOL size XL in colors Black, Flat Black or Silver with a manufacture date of December 2008, return them to ZOX Helmets for a replacement with a safety-compliant model.

What You Should Do:

- Do not sell any more of the non-compliant helmets.
- Check the date code under the comfort liner.
- Call ZOX Helmets for a Return Authorization of your inventory of the models listed above and a manufacture date December 2008. Call 1-800-363-0808. We will send you a UPS Call Tag to cover the freight.
- Refer your customers who bought the non-compliant helmets to Motovan at 1 (800) 363-0808 for a replacement helmet.
- If you replace your customer's helmet, send us the non-compliant helmet and we will send you a new, compliant helmet.

Post the enclosed Consumer Alert Notice in your store.

We regret this inconvenience but are taking this action in the interest of your and our customer's safety. We appreciate your understanding and cooperation.

Enclosed is a notice to consumers that we ask you to post in your store. We also have enclosed a consumer letter that you can mail to your consumers who purchased the affected helmet.

NOTICE TO ZOX HELMET CUSTOMERS

Safety Recall on ZOX OLD SCHOOL Model Helmets

May 2013

ZOX Helmets has determined that helmets size Extra Large, model OLD SCHOOL, in the colors Black, Flat Black, and Silver, may fail to conform to Federal Motor Vehicle Safety Standard No. 218,"Motorcycle Helmets."

There is a manufacturer date under the helmet comfort liner that should be checked.

Consequences: In the event of a crash, the helmet may not provide adequate protection to the wearer, possibly resulting in injuries.

Compliance: The problem has been corrected on all ZOX Extra Large, OLD SCHOOL helmets produced after December 2008. All other helmets are in compliance with all Federal requirements. Rider safety is our top concern and ZOX Helmets is cooperating fully with the NHTSA.

What You Should Do

If you own the helmet model and size listed above, check the manufacturer date under the comfort liner inside the helmet to see if the date is December 2008.

If you have an affected helmet, call ZOX Helmets at 1-800-363-0808 Monday through Friday 8:00 AM to 4:30 PM EST. One of our customer service representatives will instruct you how to receive a new helmet.