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NISSAN BULLETIN

Fuel Tank Assembly Replacement Expiration - **Final Notice**

Reference: PC384
Date: October 28, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

******* Campaign Summary *******

Nissan previously informed dealers that a containment ring repair was available, which no longer required replacement of the fuel tank on vehicles subject to this recall campaign. Nissan agreed to honor the claims coding for fuel tank replacement through **October 30th, 2015**.

******* Claims Information *******

Nissan would like to remind dealers that the timeframe to submit claims for the fuel tank repair and complimentary tank of premium fuel is about to expire.

- If replacing the fuel tank, dealers should provide a complimentary tank of premium fuel to retail customers subject to this recall upon completion of repair.
- Dealers must submit all claims for fuel tank replacement and fuel reimbursement **on or before October 30, 2015. Claims submitted after this date will not be paid.**

CAMPAIGN (CM) I.D.	CAMPAIGN OP CODE	DESCRIPTION	FLAT RATE TIME
PC384	PC3840	Replace Fuel Tank	1.9 hrs.
EXPENSE CODE		DESCRIPTION	AMOUNT
502		Rental Expense	\$40 (per day)/ 3 days max
038		Customer Fuel	\$60* Maximum Limit
Contact the Warranty Claims Call Center 1-800-258-7008 Option 7, for pre-approval on <u>rental</u> expenses exceeding campaign allowance. The warranty claims call center will be able to provide approvals for rental claims opened during the past month.			

* The fuel receipt must be attached to the repair order

NOTE: Fleet warranty stations and dealers should not perform this action on their inventory. This is intended to be customer satisfaction activity and is not applicable when installing the containment ring.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION