



Important Safety Recall

NHTSA Recall 15V598

Dear E-ONE Chassis Owner:

October 6, 2015

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

E-ONE has decided that a defect, which relates to motor vehicle safety, exists in the E-ONE 2013 and 2014 Cyclone II, Typhoon, and Quest model Chassis equipped with a Reyco Granning Model IFS24-S48Y10 Independent front suspension manufactured between 08-02-2013 and 12-16-2014.

Reyco Granning is conducting a NHTSA Recall on this model of front suspension for the possibility that the front steering arm ball joints were not correctly torqued during the assembly process. If the ball joints become loose, the steering arm might separate and loss of steering control might occur. This could possibly result in a crash and personal injury.

WHAT WE WILL DO

E-ONE will be contacting owners of the affected E-ONE Chassis and will support an inspection and if required, a repair, at no cost to the customer. With a prearranged appointment, the inspection of the ball joints is expected to take approximately one hour and the repair, if required, approximately 3 hours. The Safety Recall is expected to start on or before October 22, 2015

WHAT YOU SHOULD DO

If you receive this notification, please contact your E-ONE Dealer or E-ONE at 1-800-627-5050 to schedule an appointment to have the ball joints inspected and repaired as required on your vehicle.

If the repairs are not completed within three (3) days of the agreed on service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact E-ONE customer service by calling 1-800-627-5050.

After contacting E-ONE, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov) If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

We apologize for any inconvenience this may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.