

THE CHAMBERLAIN GROUP, INC.

October 15, 2015

ATTN:

Re: Recall of Chamberlain Automotive CA1000 Jump Starter.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Chamberlain has decided that a defect that relates to motor vehicle safety exists in the CA1000 Jump Starter.

Dear CA1000 Jump Starter Owner:

In alignment with our unwavering commitment to quality and safety, Chamberlain is conducting a safety recall of its CA1000 Portable Jump Starter due to an issue with the batteries that could pose a safety hazard. The lithium ion battery can overheat, which under certain circumstances, could lead to risk of fire.

Our records indicate that you may have purchased one or more CA1000 Jump Starter units. If you have a CA1000 Jump Starter, please stop using it and participate in the recall. We will send you a full refund once you complete the approved recall process.

To initiate the recall process, contact Chamberlain toll-free at 877-277-7135, Monday through Friday 9 a.m. – 5 p.m. CT. We will provide instructions for how to return the charging and jump start cables and label from the unit in order to receive your full refund.

Please dispose of the remaining battery unit in accordance with the rules and regulations in your locality. Go to www.call2recycle.org/locator and enter your zip code to find the nearest recycling location to drop off the battery. If you have any questions or concerns, please contact us at the same toll-free number.

Thank you in advance for your cooperation and please accept our apologies for any inconvenience this issue has caused. Chamberlain is committed to ensuring our products are safe and reliable, and that includes setting high standards for quality control. Thank you for your business.

Sincerely,

Chamberlain Quality Team
1-877-277-7135

Note: If after having attempted to take advantage of this recall you believe you have not been able to receive your refund within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.