

GM CUSTOMER CARE AND AFTERSALES  
DCS3817  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 21, 2015

Subject: 15780A - Safety Recall  
Windshield Wiper Motor Failure  
Wiper Motor Build Date Inspection Added

Models: 2016 Buick Enclave  
2016 Chevrolet Traverse  
2016 GMC Acadia

To: All Buick, Chevrolet, and GMC Dealers

The Service Procedure and Warranty Transaction Information sections in this bulletin have been revised to include an inspection of the windshield wiper motor build date. Please see the attached bulletin for details.

Involved unsold vehicles in dealer new or used vehicle inventory were placed on stop delivery September 28, 2015. These vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration or any other purpose until the service procedure contained in this bulletin has been performed on the vehicle.

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

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