



RECALL CAMPAIGN BULLETIN

Reference:

NTB15-065

Date:

July 30, 2015

VOLUNTARY SAFETY RECALL CAMPAIGN DOOR LOCK INSPECTION 2015 SENTRA, VERSA NOTE, AND ROGUE

CAMPAIGN ID #: PC383 for Sentra/Versa Note
PC382 for Rogue

APPLIED VEHICLES: 2015 Sentra (B17)
2015 Versa Note (E12)
2015 Rogue (T32)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain 2015 Sentra, 2015 Versa Note and 2015 Rogue vehicles. The driver's side door locks will be inspected and if necessary replaced at no charge to customers for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification numbers PC382 and PC383 to this campaign. **Use the VIN and Service Comm to determine the correct campaign identification number for a given vehicle.** The correct number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

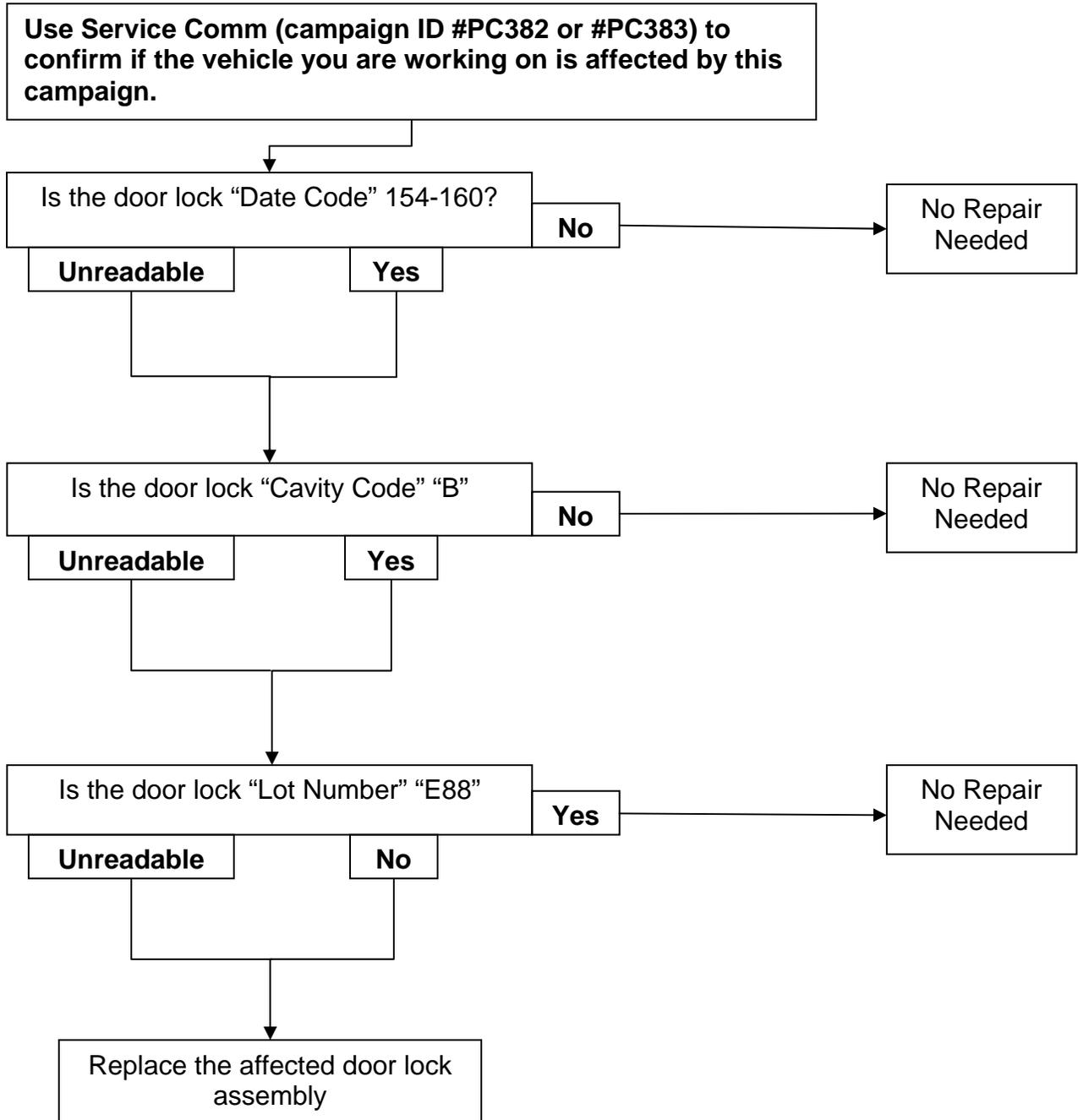
It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

INSPECTION OVERVIEW

IMPORTANT: This inspection will be repeated on the following affected doors:

- Both front and rear left side doors (driver side) on Sentra and Versa Note.
- Only the left rear door (driver side) on Rogue.



INSPECTION INTRODUCTION

In the Service Procedure starting on page 4, the Date Code on the driver's side door locks (Figure A) will first be inspected.

If a door lock has a Date Code within the number range provided, the Cavity Code and the Lot Number (Figure B) will also be inspected on that lock.

If the Date Code, Cavity Code and Lot Number on a specific lock match those provided in the Service Procedure, that lock will be replaced.

- For Sentra, **both** of the driver's side front and rear doors will be inspected.
- For Versa Note, **both** of the driver's side front and rear doors will be inspected.
- For Rogue, **only** the driver's side rear door will be inspected.

NOTE: Figure B is shown with the the door lock assembly removed for inspection of the Cavity Code and Lot Number.



Figure A

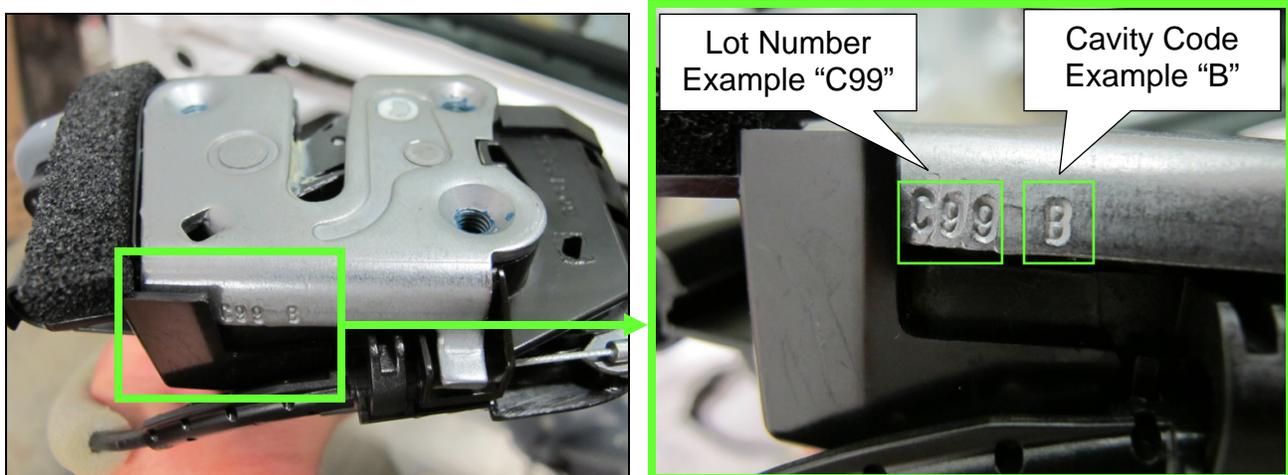


Figure B

SERVICE PROCEDURE

NOTE: This procedure will be repeated on all affected door locks.

1. Locate door lock Date Code (Figure 1 and Figure 2) on applicable vehicle door(s) listed below.

- **Sentra/Versa Note:**

Inspect the Date Code on the left front and left rear doors.

- **Rogue:**

Inspect the Date Code on the left rear door ONLY.

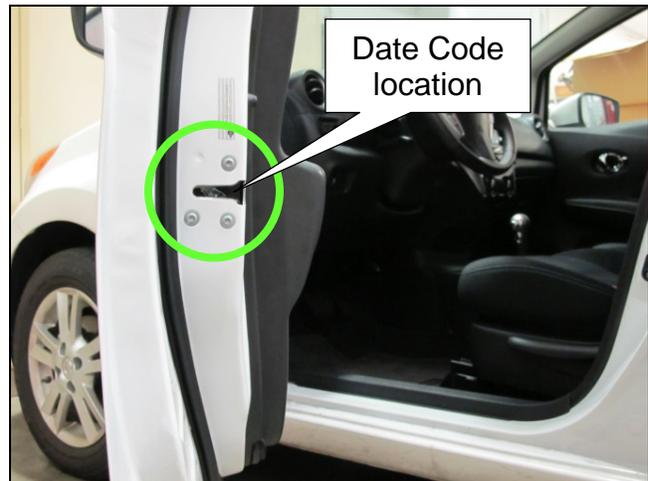


Figure 1

2. Inspect first three digits of the above model specified door lock(s) Date Code (Figure 2).

- If the first three Date Code digits are **154, 155, 156, 157, 158, 159** or **160** or are **unreadable**, continue to step 3.
- If the first three Date Code digits do not match one of those above, submit a claim and release the vehicle.

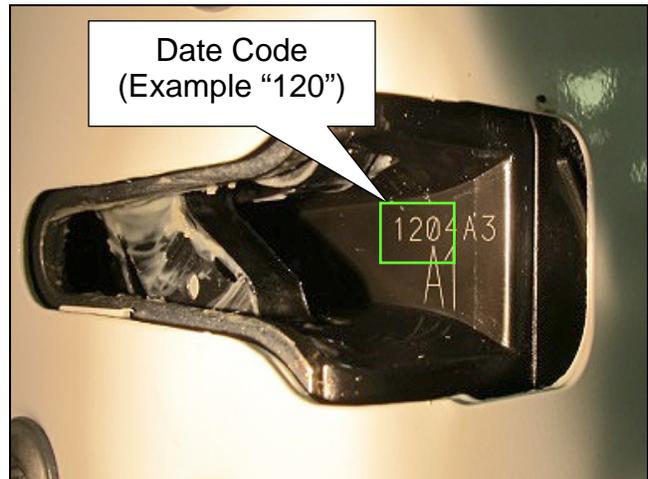


Figure 2

3. Remove the door finisher of the door or doors with the confirmed or unreadable Date Code digits identified in step 2 (example in Figure 3).

IMPORTANT: Only the doors with confirmed or unreadable Date Code will have the door finisher removed.

- Verify the door window is in the full up position.

NOTE: Refer to the Electronic Service Manual (ESM), Section **INT - Interior**, for removal procedures.

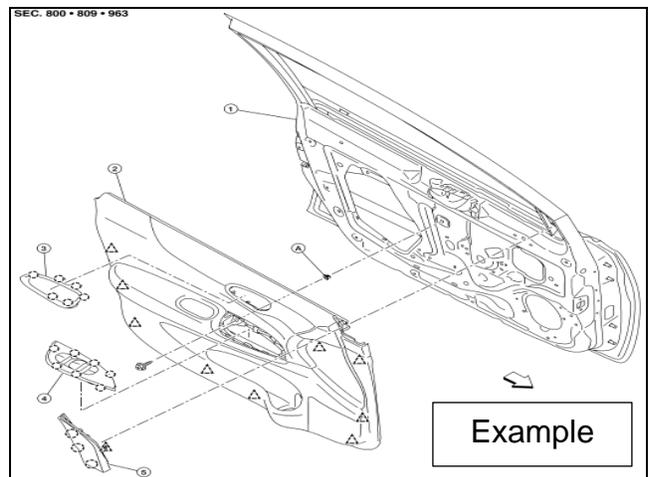


Figure 3

NOTE: Refer to the ESM, Section **DLK - Door & Lock**, for removal and installation procedures for the following steps.

4. Working from the rear of the door, partially peel back the vapor barrier from the front or rear door panel (Figure 4).

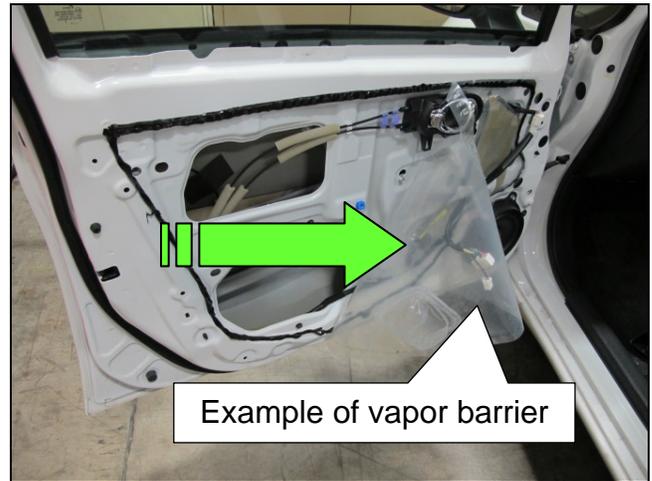
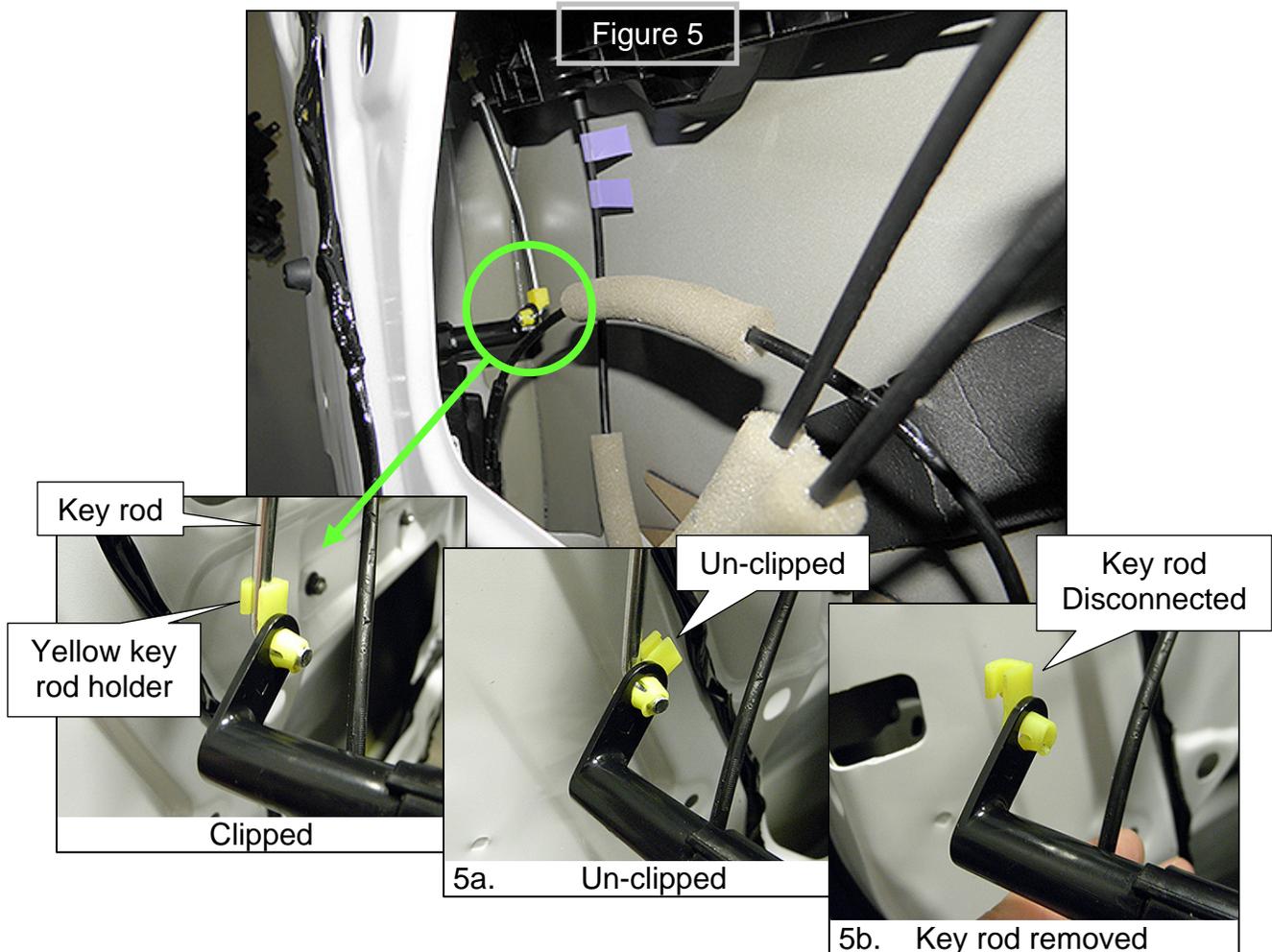


Figure 4

5. If a front door lock is being removed disconnect the key rod at the door lock assembly (Figure 5). If only a rear door lock is being removed, proceed to step 6.
 - a. Unclip the key rod holder (yellow plastic “clip”) by pulling the clip away from the metal key rod.
 - b. Separate the key rod from the clip and door lock assembly.

NOTE: Use care to not damage yellow key rod holder as it must be reused.



6. Does the vehicle have power door locks?

- **YES:** Disconnect the door lock harness retainer from the door being inspected (Figure 6).

NOTE: Pinch clips on both sides of the harness retainer while pushing the retainer into the door.

- **NO:** Proceed to step 7.

7. Move the “door glass channel rear” (lower run channel) aside to access the door lock.

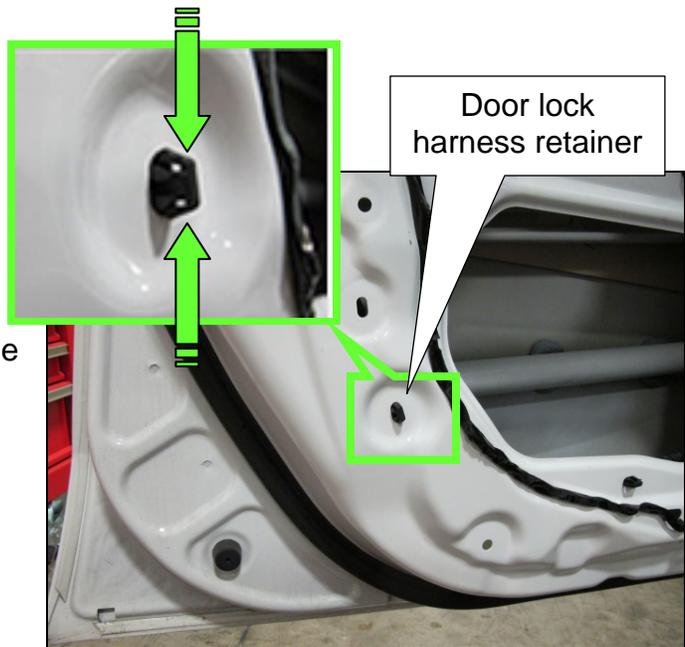


Figure 6

For Sentra left front door (refer to Figure 7, Figure 8 and Figure 9).

- Remove the 10 mm lower run channel retaining bolt.
- Move the lower run channel aside to allow the door lock to be removed.

NOTE:

- The top of the lower run channel is only clipped to the upper run channel and may detach.
- Refer to Figure 8 and Figure 9 for the correct orientation of the lower run channel.

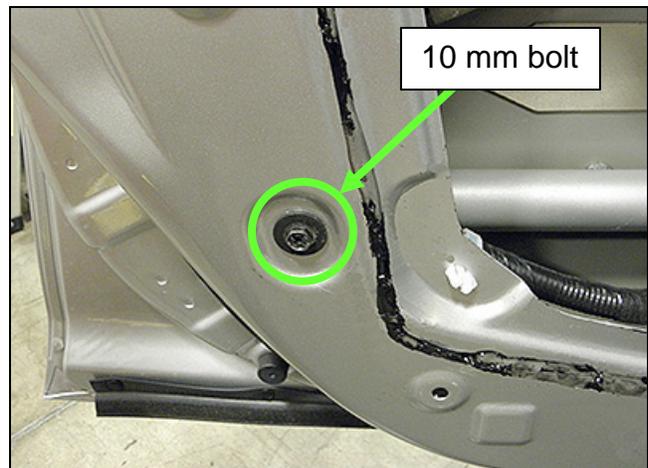


Figure 7

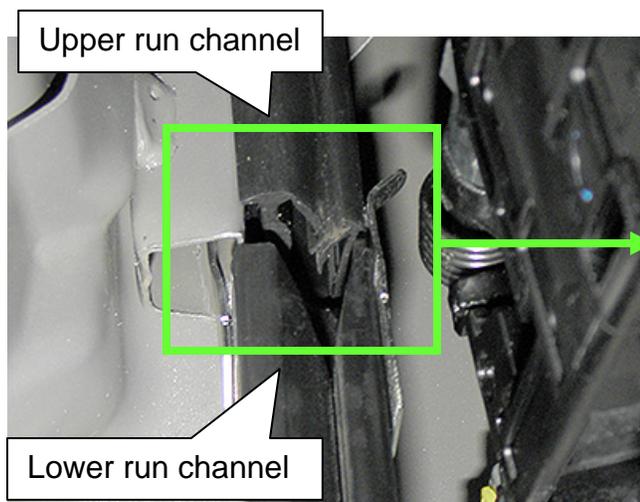


Figure 8

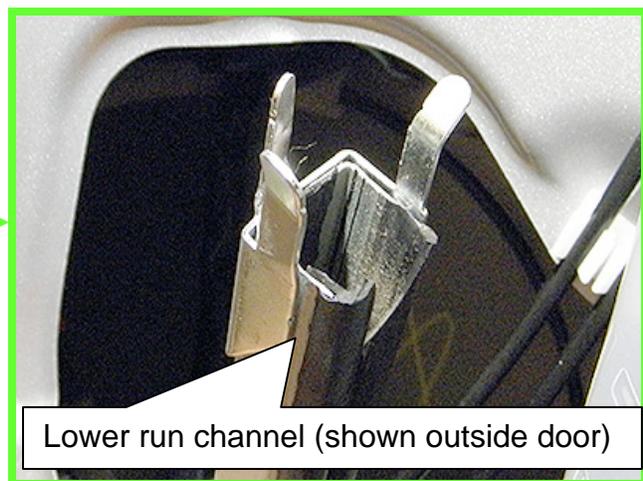


Figure 9

For Versa Note left front door (refer to Figure 10).

- a. Remove the two 10 mm run channel retaining bolts.
- b. Slide rear window run channel down and remove it from the door.

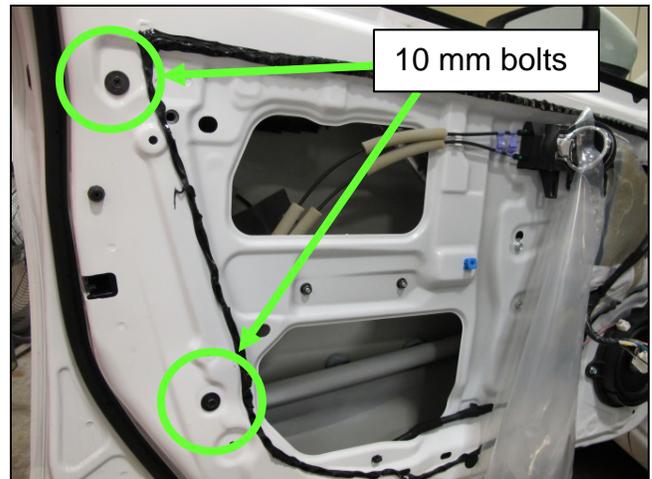


Figure 10

For Sentra, Versa Note and Rogue left rear door (refer to Figure 11).

- a. Remove the one 10 mm run channel retaining bolt.
- b. Push the bottom of rear window run channel back providing clearance to remove the door lock assembly.
 - Do NOT attempt to remove the window run channel as it is attached to the door at the top and could cause run channel damage.

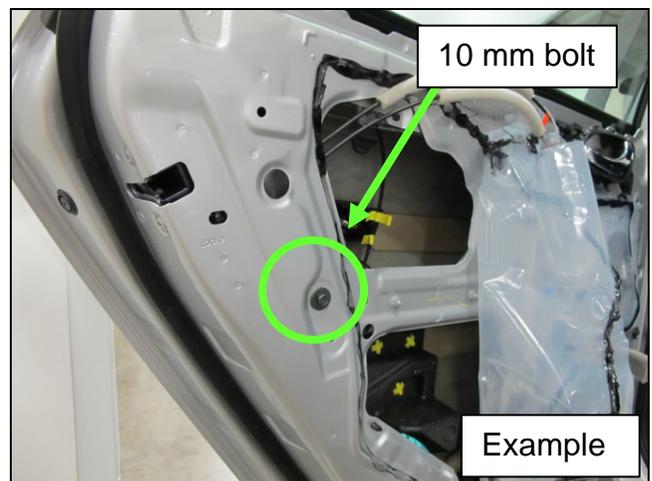


Figure 11

8. Remove door lock assembly retaining bolts.

- Remove the three T-30 Torx® bolts (Figure 12) and discard.

Reassembly Torque: 5.8 N•m (0.59 kg-m, 51 in-lb)

NOTE: Do NOT reuse bolts.

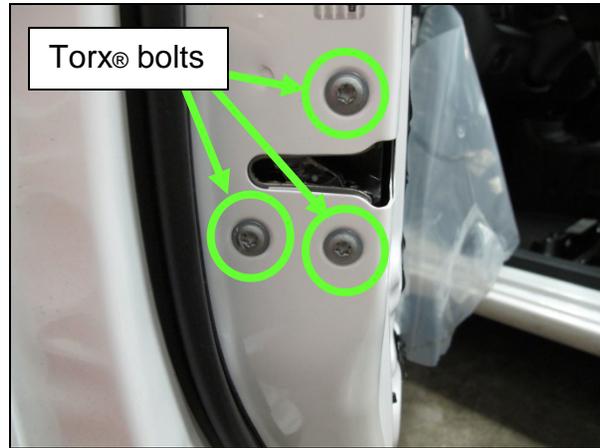


Figure 12

9. Does the vehicle have power door locks?

- **YES:** Disconnect the door lock harness connector(s).
- **NO:** Proceed to step 10.



Figure 13

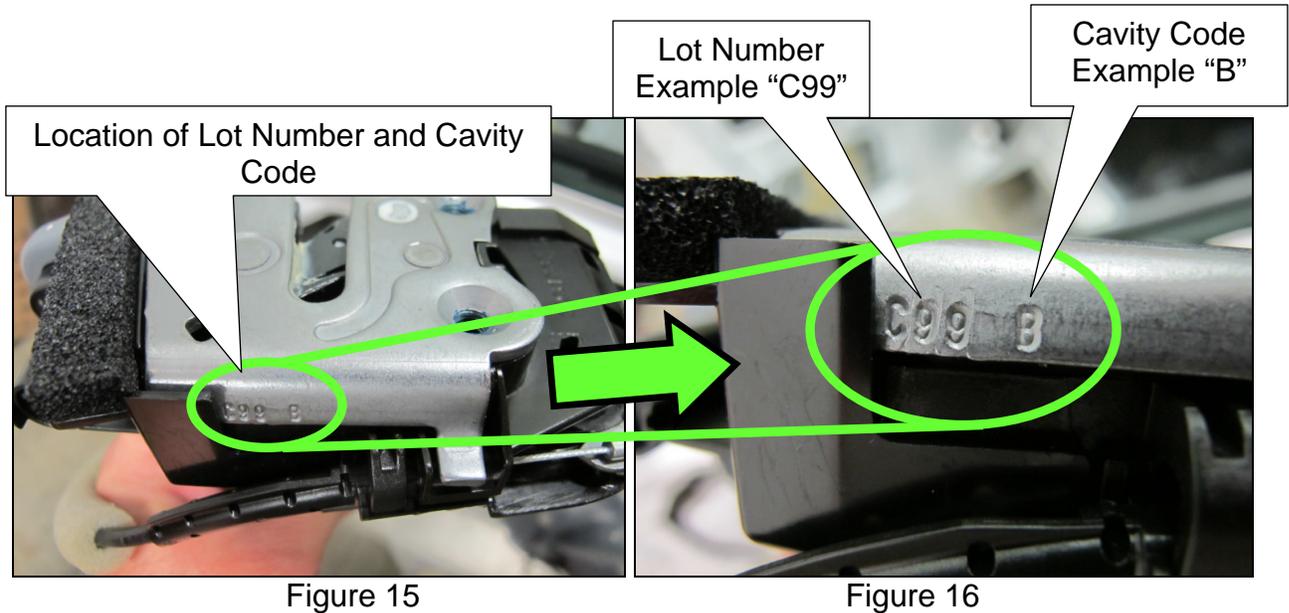
10. Pull the door lock assembly out of the door.

- Do not kink the door lock cables or disconnect them from the door handles.



Figure 14

11. Inspect door lock assembly for the Cavity Code stamped on plate edge (Figures 15 and 16).



- If the Cavity Code stamped on the plate edge **IS NOT** a “B” reassemble the vehicle, submit a claim and release the vehicle.

IMPORTANT: When reassembling all doors verify that the door lock cables are routed correctly otherwise interference with the window may occur.

NOTE: Refer to the ESM, Section **DLK - Door & Lock**, for removal and installation procedures.

- If the Cavity Code stamped on the plate edge **IS** a “B” proceed to Step 12.
- If the Cavity Code **cannot be determined** proceed to Step 12.

12. Inspect the door lock assembly for the Lot Number stamped on the plate edge. (Figures 15 and 16).

- If the Lot Number stamped on the plate edge **IS** an “E88”, reassemble the vehicle, submit a claim and release the vehicle.
- If the Lot Number stamped on the plate edge **IS NOT** an “E88”, replace the affected door latch assembly.
- If the Lot Number stamped on the plate edge **cannot be determined**, replace the affected door lock assembly.

IMPORTANT: When reassembling all doors verify that the door lock cables are routed correctly otherwise interference with the window may occur.

NOTE: Refer to the ESM, Section **DLK - Door & Lock**, for removal and installation procedures.

PARTS INFORMATION

MODEL		DESCRIPTION	PART #	QUANTITY
Rogue	All	Controller-Lock & Remote, Rear Door LH	82501-4BA0A	1
Sentra	S+FE	Lock & Remote Control Assy- Front Door, LH	80501-3SG0A	1
	SL, SR, SV	Lock & Remote Control Assy- Front Door, LH	80501-3SG2A	1
	All Models	Controller-Lock & Remote, Rear Door LH	82501-3SG0A	1
Versa	SL, SR, SV	Lock & Remote Control Assy- Front Door, LH	80501-3WC1A	1
		Controller-Lock & Remote, Rear Door LH	82501-3WC0A	1
	S	Lock & Remote Control Assy- Front Door, LH	80501-3WC6A	1
		Controller-Lock & Remote, Rear Door LH	82501-3WC5A	1
All		Screw (3 per lock required)	80599-AX00E	as needed

NOTE: It is recommended that the VIN be used to confirm the correct part is being ordered.

CLAIMS INFORMATION

NOTE: All inspection and door lock replacements pertain to the Driver (Left) side ONLY.

Submit a “CM” line claim using the following claims coding:

Sentra

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra – Inspect Date Code Only Do Not Replace Lock	PC3830	0.2 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra – Inspect Date Code and Remove and Re-install One Door Finisher	PC3831	0.3 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra – Inspect Date Code and Remove and Re-install Two Door Finishers	PC3832	0.5 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra –Replace Front Door Lock, and Inspect Rear Date Code Only	PC3833	0.3 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra –Replace Rear Door Lock, and Inspect Front Date Code Only	PC3835	0.4 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra –Replace Front Door Lock, and Remove and Re-install Rear Door Finisher	PC3836	0.5 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra –Replace Rear Door Lock, and Remove and Re-install Front Door Finisher	PC3838	0.6 hrs.

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PC383	Sentra –Replace Both Front and Rear Door Locks	PC3839	0.6 hrs.

Versa Note

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC383	Versa Note – Inspect Date Code Only Do Not Replace Lock	PC3830	0.2 hrs.
PC383	Versa Note – Inspect Date Code and Remove and Re-install One Door Finisher	PC3831	0.3 hrs.
PC383	Versa Note – Inspect Date Code and Remove and Re-install Two Door Finishers	PC3832	0.5 hrs.
PC383	Versa Note –Replace Front Door Lock, and Inspect Rear Date Code Only	PC3834	0.5 hrs.
PC383	Versa Note –Replace Rear Door Lock, and Inspect Front Date Code Only	PC3835	0.4 hrs.
PC383	Versa Note –Replace Front Door Lock, and Remove and Re-install Rear Door Finisher	PC3837	0.7 hrs.
PC383	Versa Note –Replace Rear Door Lock, and Remove and Re-install Front Door Finisher	PC3838	0.6 hrs.
PC383	Versa Note –Replace Both Front and Rear Door Lock s	PC383A	0.8 hrs.

Rogue

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC382	Rogue – Inspect Date Code Only Do Not Replace Lock	PC3820	0.2 hrs.

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC382	Rogue – Inspect Date Code and Remove and Re-install Rear Door Finisher	PC3821	0.3 hrs.

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC382	Rogue – Inspect Date Code and Replace Rear Door Lock	PC3822	0.3 hrs.