



OCTOBER 2015

IMPORTANT SAFETY RECALL 15V-572

Dear US/Canada McNeilus Vehicle Owner:

Ref: McNeilus Refuse Trucks & McNeilus Concrete Mixer Trucks

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Refuse Trucks & McNeilus Concrete Mixers that were shipped with certain Kidde Fire Extinguishers. These vehicles were shipped between August 1, 2013 and May 14, 2015.

! I M P O R T A N T !

- Your Kidde fire extinguisher is being recalled.
- Inspect your fire extinguisher to determine if a replacement is needed.
- Fill out the postage paid postcard to receive a free replacement fire extinguisher.
- This remedy will result in **no cost** to you.

Why is a recall being conducted?

A faulty valve component on certain Kidde disposable fire extinguishers may not function as designed. In certain instances, the extinguisher may fail to fully discharge when the lever is pressed multiple times. In case of fire, failure of the extinguisher to function properly could result in injury and/or property damage. These Kidde fire extinguishers were shipped with certain McNeilus Refuse Trucks and Concrete Mixers.

What are we doing about the problem?

For each vehicle, McNeilus is:

- Providing instructions for how to inspect your Kidde fire extinguisher to see if a replacement is needed, through the enclosed Technical Service Bulletin (TSB).
- Providing instruction for how to get a free replacement fire extinguisher.
- Providing a postage paid postcard for you to return to McNeilus.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



What should you do?

- Inspect your Kidde fire extinguisher per the attached instructions.
- If a replacement fire extinguisher is needed, return the postcard for the free replacement. As an addendum to this letter, McNeilus is providing a Technical Service Bulletin (TSB) that details the inspection and replacement process.
- If a replacement is not needed, indicate this on the postcard and return it to McNeilus.
- The inspection & replacement of the Kidde fire extinguisher should be performed at the earliest opportunity. McNeilus anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records. You can also provide this information on the postcard.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had your Kidde fire extinguisher replaced for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus at the number listed above.

If Kidde fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

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