



SEPTEMBER 2015

IMPORTANT SAFETY RECALL 15V-536

Dear McNeilus Vehicle Owner:

Ref: McNeilus Zero Radius (ZR) Refuse Truck Transit Arm Latch

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that McNeilus Zero Radius (ZR) Refuse Trucks have an air-activated transit arm latch that exhibits a defect that relates to motor vehicle safety. These vehicles were shipped between October 25, 2013 and April 10, 2015.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Perform the attached recall repair procedure as soon as possible.
- Contact McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified Zero Radius (ZR) refuse trucks that were built with an air actuated transit arm latch that can unintentionally become unlatched. The transit arm latch is intended to be latched during transit to prevent the automated arm from drifting out of the stored transit position in the case of a hydraulic system failure. Over time the transit arm latch that was installed on these trucks can loosen and with repeated bouncing of the arm due to uneven road surfaces, can cause the transit arm latch to unintentionally release. If a hydraulic system failure were to occur and the latch unintentionally released, the arm could drift away from the stored position, exceeding the overall vehicle truck width which could result in a vehicle crash or injury. Under normal circumstances the arm will set off a visual and audible alarm in the operator's cab warning the driver that the arm has left the stored transit position if the vehicle is moving faster than 7 mph. The recall population consists of units built with this air actuated transit arm latch design.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



What are we doing about the problem?

For each vehicle, McNeilus will:

- Provide instructions via a Technical Service Bulletin (TSB) that details the instructions to install a chain style transit arm latch, free of charge to you.

What should you do?

- The installation of the chain style transit arm latch should be performed by your own service technicians at your earliest opportunity. McNeilus anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- The repairs should take approximately 1.0 hour. The process for reimbursement is detailed in the TSB.
- Please return the postage paid postcard to McNeilus to indicate your completion of the recall.
- If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records, or indicate on the postcard.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had a chain style transit arm latch installed for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus Customer Service at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354

mcneiluscompanies.com