



ENTEGRA
COACH®

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October 2015

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle «VIN»
NHTSA Recall Campaign # 15V-567

«NAME»

«ADD1»

City

«STATE»

«ZIP»

Dear Valued Entegra Cornerstone Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2010 Anthem and 2012-2014 Cornerstone Class A motor homes manufactured October 5, 2009 to June 18, 2013.

The affected vehicles were manufactured on a Spartan Motors Chassis with a flexible exhaust tube that may tear, allowing hot exhaust gas to blow against other components or materials. If exhaust gas temperatures exceed the flash point of other material or components, it could increase the risk of fire. This may occur without warning.

The remedy is for a Spartan Service Center to replace the flexible exhaust tube with a new flex tube. The remedy will take approximately 2 hours and will be at NO cost to you.

If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Entegra Customer Service at 800-517-9137 for assistance.

Please call Spartan Chassis at 1-800-543-4277 opt 0 to locate a qualified service center near you. If a Spartan Service Center is unable to perform the recall within a reasonable time frame, please contact Entegra Customer Service at 800-517-9137 for further instructions. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to a Spartan Service Center on the agreed service date and they do not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If after contacting a Spartan Service Center and Entegra Customer Service, you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Entegra product are important to us.

Sincerely,
Entegra