

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) with VIN 42754-42757

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Compass Transportation  
160 S Linden Ave  
Suite 300

South San Francisco, CA 94080

August 6, 2015

Subject: **NHTSA Recall Campaign 15V-422 / Van Hool P764**  
Defect: **Low idle speed is incorrectly set**  
Affected units: **Van Hool coaches TD925 and TDX25 modelyear 2014-2015**

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in certain Van Hool coaches. The parameter of the engine for low idle speed is incorrectly set for the recalled vehicles. In combination with high electrical demand and prolonged low idling, an alternator might overheat resulting in function loss and possible risk of fire.

**Van Hool recalls all coaches from model year 2014 to 2015, in order to have the engine parameters settings for low idle speed immediately corrected by a qualified Cummins service technician, see service bulletin SB1304.** The alternators installed must be changed during the next scheduled preventive maintenance interval (at the latest in a month), refer to work procedure WP765 for details how to change the alternators.

Please contact ABC Bus Inc. our designated agent in the United States to schedule to have the recall performed and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The correction / change will take approximately 0.25 / 2 hours and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall. If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free).

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.