



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 7, 2015

Mr. Wesley Chestnut  
Spartan Motors USA  
1541 Reynolds Road  
Charlotte, MI 48813

NVS-215KS  
15V-603

**Subject:** Driveshaft Gear Box may shift to Neutral

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SPARTAN/METROSTAR/2014

**Mfr's Report Date:** September 25, 2015

**NHTSA Campaign Number:** 15V-603

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 14

**Problem Description:**

Spartan Motors USA (Spartan) is recalling certain model year 2014 MetroStar emergency vehicles manufactured January 5, 2015, to March 9, 2015, and equipped with a fire pump and a Hale Products K-Gearbox. The K-Gearbox transmission in the affected vehicles may unexpectedly shift to neutral while traveling to or from a fire.

**Consequence:**

If the vehicle unexpectedly shifts to neutral on the way to attend a fire, the delay may hinder fire fighting efforts. Additionally, the loss of drive may increase the risk of a crash.

**Remedy:**

Spartan will notify owners, and dealers will remove the gearbox, send it to Hale for repairs and then reinstall it once it has been fixed. These repairs will be performed free of charge. The recall is expected to begin in October 2015. Owners may contact Spartan customer service at 1-800-867-6478. Spartan's number for this recall is 15021.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

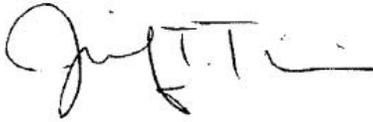
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement