



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 7, 2015

Mr. Owen Conroy
Outside Counsel, Jones Day
The Chamberlain Group, Inc.
845 N. Larch Ave.
Elmhurst, IL 60126

NVS-215MR
15E-079

Subject: Portable Jump Starter may Overheat While Charging

Dear Mr. Conroy:

This letter serves to acknowledge The Chamberlain Group, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHAMBERLAIN/PORTABLE JUMP STARTER/9999

Mfr's Report Date: September 30, 2015

NHTSA Campaign Number: 15E-079

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 8,542

Problem Description:

The Chamberlain Group, Inc. (Chamberlain) is recalling certain Portable Jump Starters, model CA1000, manufactured August 1, 2014, to September 9, 2015. The affected jump starters are able to be charged when the internal battery is either too hot or too cold for charging, possibly resulting in the unit overheating.

Consequence:

If the portable jump starter overheats, it would increase the risk of a fire.

Remedy:

Chamberlain will notify owners and provide them with a full refund of the portable jump starter. The recall is expected to begin in October 2015. Owners may contact Chamberlain customer service at 1-877-277-7135.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Chamberlain's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement