



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 1, 2015

Mr. Kerry Legg
Vehicle Safety and Regulatory Compliance Manager
New Flyer Industries Ltd.
711 Kernaghan Avenue
Winnipeg, MB
Canada R2C 3T4

NVS-215KS
15V-562

Subject: Improperly Torqued Tie Rod Clamp

Dear Mr. Legg:

This letter serves to acknowledge New Flyer Industries Ltd.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/XD40/2014-2015
NEW FLYER/XD60/2014
NEW FLYER/XDE35/2015
NEW FLYER/XDE40/2014-2015
NEW FLYER/XN35/2014
NEW FLYER/XN40/2013-2015
NEW FLYER/XN60/2014

Mfr's Report Date: September 3, 2015

NHTSA Campaign Number: 15V-562

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 432

Problem Description:

New Flyer Industries Ltd. (New Flyer) is recalling certain model year 2014-2015 New Flyer XDE40 and XD40, 2014 XD60, XN35 and XN60, 2015 XDE35, and 2013-2015 XN40 transit buses. The affected vehicles may be equipped with an improperly torqued front axle center link retaining clamp on the tie rod. As a result, the tie rod may disconnect, causing a loss of steering.

Consequence:

A loss of steering increases the risk of a crash.

Remedy:

New Flyer will notify owners, and dealers will inspect the vehicles to verify that the center link retaining clamp is properly torqued. Any components displaying play or movement will be replaced. These repairs will be performed free of charge. The recall is expected to begin in October 2015. Owners may contact New Flyer customer service at 1-204-224-6706. New Flyer's number for this recall is R15-015.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received New Flyer's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement