



September 2015

TO: ALL U.S. FCA DEALERSHIPS
ATTN: SERVICE MANAGER & PARTS MANAGER
SUBJECT: R03 Wireless Ignition Node (2008-2010 RT and 2009-2010 JC)

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding the R03 Wireless Ignition Node recall.

R03 Wireless Ignition Node Recall Overview

In May of 2015, FCA US LLC sent final customer notification of a safety recall on select 2008-2010 model year (RT) Dodge Grand Caravan and Chrysler Town and Country as well as 2009-2010 model year (JC) Dodge Journey vehicles. Dealer notification was posted in DealerCONNECT at that time. The R03 recall addresses the Wireless Ignition Node (WIN) Module. Affected vehicles may have unintentional movement of the Frequency Operated Button Ignition Key (FOBIK) from the "ON" to the "Accessory" position while driving. This could cause unintended engine shut off and increase the risk of a crash.

Update to R03 Recall Parts Return Procedures

Please note that a revision was made to the Dealer Service Instructions for this recall under the "Parts Return" section in September. The revision is noted below:

"Part return may be required for this campaign. Please hold the removed part until the recall warranty claim is paid and be sure to review "Return Material Utility" in DealerCONNECT for further instructions.

If part return is required, then print the United Parcel Service (UPS) return label with prepopulated return information. Part return will be sent to PIC Group Inc. in Shelby Township, MI.

If part return is not required, material can be scrapped."

Thank you for your support in this important campaign process.

