



SEPTEMBER 2015

IMPORTANT SAFETY RECALL 15V-538

Dear McNeilus Vehicle Owner:

Ref: McNeilus Refuse Trucks, McNeilus Concrete Mixers and McNeilus CNG fuel systems installed on some non-McNeilus trucks

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that some McNeilus Refuse Trucks, McNeilus Concrete Mixers and McNeilus CNG fuel systems built with Emcara CNG thermal PRD valves have a defect that relates to motor vehicle safety. These vehicles were built between July 30, 2014 and July 10, 2015.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact McNeilus toll free at 1-888-686-7278 to schedule your vehicle inspection.
- This inspection & remedy will result in **no cost** to you.

Why is a recall being conducted?

Some McNeilus CNG Refuse & Concrete Mixer models were built with an Emcara CNG thermal Pressure Relief Device (PRD) which may not vent properly. In addition, some CNG fuel installations were made on non-McNeilus products that contain the same Emcara CNG PRD. In the most severe case the thermal PRD may not vent at all. The purpose of the thermal PRD is to relieve pressure in the CNG system if the CNG tank is reaching an unsafe level of pressure, as might occur with a thermal event that heats up a tank. In the event of a thermal event, the thermal PRD may not vent properly which increases the likelihood of a CNG tank over-pressurizing and rupturing. A tank rupture creates an increased risk of fire and injury to the truck occupants, fire-fighters or bystanders.

What are we doing about the problem?

For each vehicle, McNeilus will:

- Inspect and replace (if needed) the affected CNG thermal PRD valves, free of charge to you.
- The inspection will take approximately one hour.
- If replacement valves are required, the procedure will take from 2 to 6 hours depending on the number of valves that require

McNEILUS TRUCK & MANUFACTURING, INC.

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replacement and the amount of CNG fuel that must be defueled first.

What should you do?

- The inspection & replacement of the CNG thermal PRD valves should be performed at the earliest opportunity by a McNeilus representative. McNeilus anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- Contact a McNeilus Service technician to conduct the inspection & replacement procedure. Please set up an inspection appointment with McNeilus Customer Service by calling 1-888-686-7278.
- If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had your CNG thermal PRD valve replaced for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus Customer Service at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

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