



September 22, 2015

To: Heartland RV Valued Dealer

Subject: Safety Recall 15v-482 & TC2015-413

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV ("Heartland") has decided that certain Travel Trailers do not conform to 49 CFR Part 567 – Certification, and Federal Motor Vehicle Safety Standard 110 – "Tire Selection". On the vehicles subject to this recall, the Federal Certification Label and Tire Placard may contain incorrect Tire size and/or Tire pressure information. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that the travel trailers subject to this recall campaign may contain incorrect Tire size and/or Tire pressure information listed on the certification label, due to a clerical error. Although the information on the vehicle labels may be incorrect, tires of the correct size and rating were installed on your trailer. If a trailer is labeled incorrectly, the potential for improper inflation of the existing tires or incorrect replacement of the tires exists. Under inflation could result in overloading of the trailer tires which could result in poor handling and increased risk of an accident.

***What we
will do***

Heartland will have an authorized dealer or repair center replace the Federal Certification Label and Tire Placard. This will be corrected at no expense to you, the owner.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Heartland by contacting the **Heartland Warranty/Service Department**.

Attached to this notice is a list of the affected coaches with their VIN #'s, and repair instructions. Please check your stock to verify that any affected coaches are repaired promptly.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Respectfully
Heartland RV

V.I.N. TAG REPLACEMENT INSTRUCTIONS

TIRE AND LOADING INFORMATION
RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

CAUTION:
A full load of water equals 399 Kg/880 Lbs of cargo @ 1 Kg/L (8.3 lb/gal)
The weight of the cargo should never exceed 1895 Kg or 4178 Lbs.

TIRE PNEU	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS A FROID	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
FRONT AVANT	ST235/85R16 G	758 KPA/110 PSI	
REAR ARRIERE	ST235/85R16 G	758 KPA/110 PSI	
SPARE DE SECOURS	ST235/85R16 G	758 KPA/110 PSI	

CARGO CARRYING CAPACITY: 1496 Kg/3298 Lbs
CALCULATED WITH THE FRESH WATER TANKS FULL (COLD: 376 Kg/830 Lbs HOT: 23 Kg/50 Lbs) AND THE WASTE WATER TANKS EMPTY
CAPACITE DE CHARGEMENT: 1496 Kg/3298 Lbs CALCULEE AVEC LES RESERVOIRS D'EAU DOUCE PLEINS (FROID: 376 Kg/830 Lbs CHAUD: 23 Kg/50 Lbs) ET LES RESERVOIRS D'EAUX USEES VIDES.

MASS OF WASTE WATER WHEN TANKS ARE FULL: 561 Kg
1237 Lbs
MASSE DES RESERVOIRS D'EAUX USEES PLEINS: 561 Kg
1237 Lbs

RECREATION VEHICLE TRAILER CARGO CARRYING CAPACITY
VIN: 5SFCG4437GE302769 DRY WEIGHT: 7155 Kg or 15774 Lbs.

CAUTION:
A full load of water equals 399 Kg/880 Lbs of cargo @ 1 Kg/L (8.3 lb/gal)
The weight of the cargo should never exceed 1895 Kg or 4178 Lbs.

MANUFACTURED BY/FABRIQUE PAR: HEARTLAND RECREATIONAL VEHICLE
DATE: 4/9/2015
GVWR/PNBV: 9072.0 Kg 20000 Lbs.
GAWR (EACH AXLE/PNB (CHAQUE ESSIEU)): 3175 Kg 7000 Lbs.
TIRES/PNEU: ST235/85R16 G RIM/JANTE: 16 X 6
COLD INFL. PRESS./PRESS. DE GONFL. A FROID: 758 KPA (110 PSIL/PC)

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE. THIS VEHICLE CONFORMS TO ALL APPLICABLE STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS IN EFFECT ON DATE OF MANUFACTURE. - CE VEHICULE EST CONFORME A TOUTES LES NORMES QUI LUI SONT APPLICABLES EN VERTU DU REGLEMENT SUR LA SECURITE DES VEHICLES AUTOMOBILES DU CANADA EN VIGUEUR A LA DATE DE SA FABRICATION

V.I.N./N.I.V. _____ TYPE/TYPE: TRAILER / TRA / REM
MODEL: _____

09/21/2015 15:08

Section 1 – will not be used
Section 2 – tire information

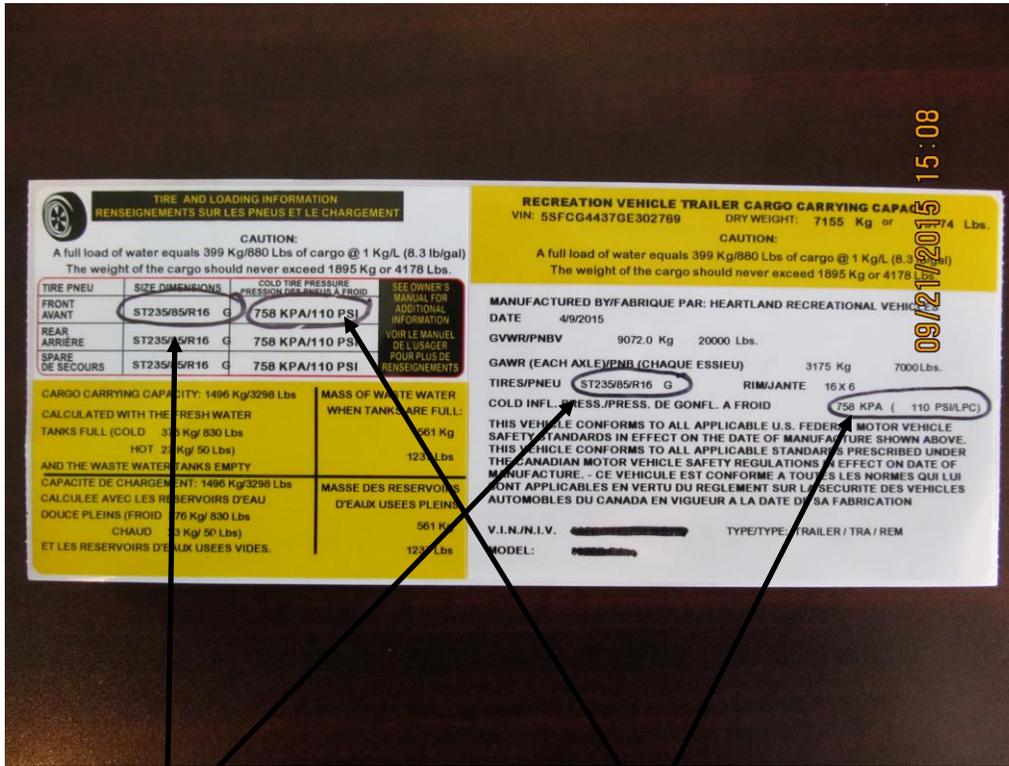
Section 3 – cargos capacities
Section 4 – Federal ID

The VIN tag is broken into 4 sections you will need to replace sections 2 & 4 so that all information is updated correctly.

****IMPORTANT: DO NOT APPLY NEW LABELS OVER THE EXISTING LABELS.**

Locate the tire information label and Federal ID labels on the off door side or driver side of the Recreational Vehicle. You will need to match the tire size and air pressure ratings to the tire sidewall that is on the RV. If they match nothing else needs completed and you must file a claim under 99.01.23.L for the inspection.

V.I.N. TAG REPLACEMENT INSTRUCTIONS



Tire Size

Air pressure

**If the information is incorrect and does not match proceed to the next line.

Call Heartland customer service to request the replacement label. Have the entire tire size available from the sidewall of the tire. I.e. ST235/85/R16 E.

Locate the tire information label and Federal ID labels on the off door side or driver side of the Recreational Vehicle. Use a razor blade or scraper to peel one corner up, grasp the label and pull. *note that the entire label will not be removed, the backing will remain.

Apply the new label directly over the area of the old label, both labels must be replaced. File claim under 99.01.23.B which covers both the inspection and the replacement.



Tire information Placard

Federal ID label