



**09/24/2015**

## **New Safety Recall Advanced Communication – R53092415**

FCA US LLC announced a safety recall on certain 2016 model year (RT) Dodge Grand Caravan and Chrysler Town & Country vehicles.

The hood striker retaining bolts on some of the above vehicles may not have been tightened to the proper torque specification during the manufacturing process. If the hood striker retaining bolts completely detach from the hood, the hood will separate from the hood striker, allowing the hood to open under certain driving conditions. An open hood while driving could obstruct the driver's vision and cause a crash without warning.

FCA will conduct a voluntary safety recall on all involved vehicles. The hood striker retaining bolts must be tightened to the proper torque specification. Vehicles found with missing and/or damaged hood striker retaining bolts will have new hood striker retaining bolt(s) installed.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations  
FCA US LLC