



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 23, 2015

Mr. Wesley Chestnut
Spartan Motors USA
1541 Reynolds Road
Charlotte, MI 48813

NVS-215SM
15V-547

Subject: Mirror Lenses may Fall Out

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/GLADIATOR/2008-2010
SPARTAN/METROSTAR/2008-2010

Mfr's Report Date: August 31, 2015

NHTSA Campaign Number: 15V-547

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number of Units Affected: 322

Problem Description:

Spartan Motors USA (Spartan) is recalling certain model year 2008-2010 Gladiator, and MetroStar emergency vehicles manufactured December 12, 2008, to August 6, 2010. The affected vehicles have mirror lenses that may fall off due to vibration.

Consequence:

If the mirror lens comes loose and falls out, the driver's ability to see objects in the mirror would be impaired, increasing the risk of a crash.

Remedy:

Spartan will notify owners, and dealers will install a new mirror assembly, free of charge. The recall is expected to begin in September 2015. Owners may contact Spartan customer service at 1-800-582-3454. Spartan's number for this recall is 15016.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

This recall was the subject of a timeliness query, TQ14-003, conducted by the Office of Defects Investigation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement