



STRICK TRAILERS, LLC

225 Lincoln Highway
Fairless Hills
Pennsylvania, USA
19030.0009
215.949.3600



IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR TRAILER

September 17, 2015

CERTIFIED MAIL – R.R.R.

SalSon Logistics Inc.

Attention: [REDACTED]

Dear [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Strick Trailers, LLC has decided that a defect which relates to motor vehicle safety exists in your trailer having the vehicle identification number 1S12E94 [REDACTED] manufactured December 9, 2013.

The defect involves pivot bolts on SAF-HOLLAND CBX Series trailer suspension air ride axle systems. The defect has been identified as an intergranular quench crack at the point where the bolt head meets the body of the bolt. Separation of the axle/suspension assembly from the trailer is possible if both sides of the pivot connection fail resulting in the trailer becoming misaligned behind the tractor which could result in a crash.

Strick Trailers, LLC filed an initial recall regarding this defect on July 28, 2014 and was assigned recall campaign no. 14V-497 by the National Highway Traffic Safety Administration. A customer recall notice letter was sent to you on October 9, 2014 by certified mail-return receipt requested.

On August 12, 2015, Strick Trailers, LLC received a Notice of Safety Recall from SAF-HOLLAND, Inc. advising that its initial recall campaign no. 14E-024 was being expanded to include CBX Suspensions, repair kits and loose bolts shipped to Strick between September 20, 2013 and October 8, 2013. The additional shipping days expanded the original date range of October 8, 2013 to November 30, 2013.

Enclosed are copies of the "Service Bulletin" and "Repair Instruction" bulletins issued by SAF-HOLLAND, Inc. In order to remedy the defect, SAF-HOLLAND, Inc. will supply a service repair kit at no cost to you. Please call SAF-HOLLAND, Inc. at 1-888-396-



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6501 as soon as possible and speak to Becky Faoro who will arrange to have the service repair kit shipped to you in addition to a service report which needs to be completed and returned to SAF-HOLLAND, Inc. Also, instructions will be provided as to how and where to return the replaced parts to SAF-HOLLAND, Inc. upon completion of the repairs.

SAF-HOLLAND, Inc. has agreed to cover 2.0 hour(s) repair time plus parts per axle. Invoices for the completed repairs should be submitted to SAF-HOLLAND, Inc. and they will directly reimburse the vendor who performed the repairs.

We will make ourselves available to answer any questions that arise during the course of this modification program. If you need any assistance, please contact me, Jerry Clontz, at jclontz@diamatrix.net or 1-704-436-2590.

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out-of-pocket cost due to this matter. To learn more about what you need to do to obtain reimbursement, please contact me at jclontz@diamatrix.net or 1-704-436-2590

If you no longer own this trailer, please contact me at jclontz@diamatrix.net or 1-704-436-2590. Any information you have that would allow us to contact the new owner would help. **If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We regret any inconvenience this action may cause you. However, we are concerned about your safety, and we have notified the National Highway Traffic Safety Administration of this program. If you are unable to have these defects remedied without charge, you may submit a complaint to:

Administrator, U. S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE
Washington, DC 20590



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Alternatively, you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Very truly yours,

Jerry Clontz

Enc.

Trailer Air Suspension Systems

Cast Beam Pivot Bolt Replacement Procedure

MAY 2014

Service repair kit SRK-710 has been supplied for the pivot bolt replacement. Each kit will do one axle and will include two (2) 93201070 pivot bolt, four (4) 93600553 outside washers, and two (2) 93400506 lock nut (**Figure 2**).

IMPORTANT: It is recommended that the trailer be unloaded before beginning service procedures.

1. On a level surface, support the front of the trailer with either a kingpin stand, landing gear, or coupled to a tractor.
2. Raise the trailer frame approximately 2" and support it with jack stands and remove wheel chocks.
3. At the suspensions specified ride height, place multiple jack stands under the vehicles frame per OEM specified locations, then lower the trailer frame onto the jack stands.

⚠ WARNING Failure to properly support the trailer during service procedures could create a crush hazard which, if not avoided, could result in death or serious injury.

4. Exhaust all air from the suspensions air bags, set the parking brakes, and chock the wheels.
5. Raise the trailer axle approximately 2" and support it with jack stands and remove wheel chocks.

⚠ WARNING Failure to properly support axle during a service procedure could create a crush hazard which, if not avoided, could result in death or serious injury.

6. Remove the tires.
7. On the roadside hangers, scribe or mark a line on the frame bracket outlining the position of the washers on both the inside and outside locations (**Figure 1**). These scribe marks will be used for ensuring previous alignment.
8. Starting on the curbside hangers, Remove 1-1/8" inch pivot bolt. (This is to be shipped back to SAF-HOLLAND®). Discard the old pivot nut and old washers.
9. Install new pivot hardware (**Figure 2**).

NOTE: On the roadside hangers while the connection is in a loose state, prior to final torque, ensure that the new washers are indexed back in place to where you made your scribe marks to ensure previous alignment.

Figure 1

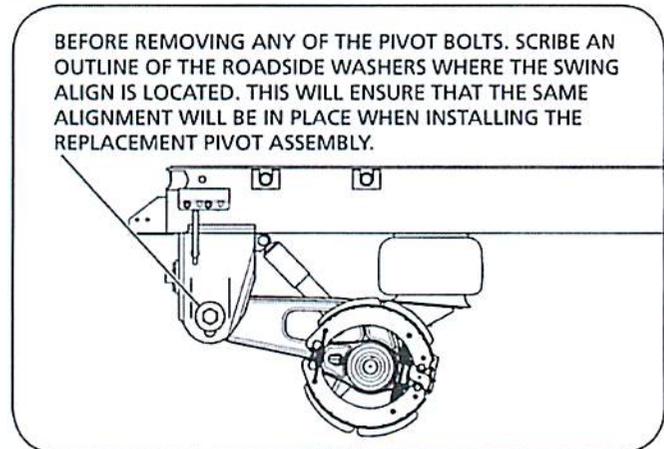
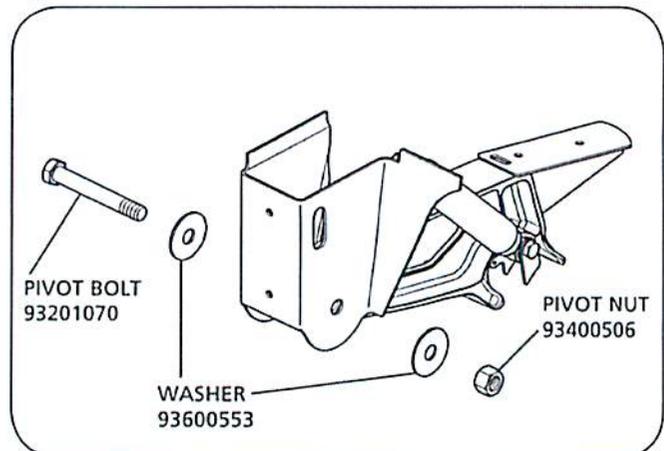


Figure 2



10. Torque the new pivot nut to a value of 550-600 ft.-lbs.
11. Clean the head of the bolt and add a white paint dot to indicate a change has been made.
12. Reinstall the tires.
13. Repeat this process for the pivot assembly hardware on the curbside of the suspension.
14. Lower the axle and tires onto the ground.
15. Repeat this procedure for the other suspensions affected.
16. Raise trailer approximately 2" and remove jack stands.
17. Air up the trailer suspension.



From fifth wheel rebuild kits to suspension bushing repair kits, SAF-HOLLAND Original Parts are the same quality components used in the original component assembly.

SAF-HOLLAND Original Parts are tested and designed to provide maximum performance and durability. Will-fits, look-alikes or, worse yet, counterfeit parts will only limit the performance potential and could possibly void SAF-HOLLAND's warranty. Always be sure to spec

SAF-HOLLAND Original Parts when servicing your SAF-HOLLAND product.

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