

IMPORTANT SAFETY RECALL NOTICE

Dear [Insert name or generic title]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

East Manufacturing has decided that a defect which relates to motor vehicle safety exists in the wheel end of certain trailers. Attached is a list of the affected serial numbers.

! I M P O R T A N T !

- Your trailer is being recalled.
- You should take your trailer to a qualified maintenance facility and have the wheel ends inspected for low grease levels and/or repaired.

Why is a recall being conducted?

Some wheel ends have been discovered to have low grease levels from the factory which may cause bearing seizing, wheel fire or wheel off conditions. Wheel off conditions can cause potential fatal injuries to persons in vehicles and pedestrians near the incident site.

What are we doing about the problem?

If you currently are in possession of one or more of the units on this list, we are requesting and offering to pay you (or a service center) 7 hours of labor plus parts per tandem to check them or have them checked according to the instructions attached.

The actions we are requesting are to:

- 1) Disassemble the wheel ends per the Axilok Unitized Wheel Bearing Nut System Installation and Removal Procedures (attached)
- 2) Check the bearings and races
- 3) Repack the bearings and reassemble, filling the cavity with Conoco Triton ELL synthetic, semifluid, lithium grease (or equivalent) according to TMC recommended practice RP 631B for semifluid greases (attached).
- 4) Set the wheel end play to the TMC recommended range (Axilok fig. 10) according to Axilok Unitized Wheel Bearing Nut System Installation and Removal Procedures (attached).
- 5) Report your findings to EAST.

What should you do?

Have the service center doing the work contact the Warranty department at East prior to starting work and communicate with and submit invoices to:

Lisa Wells
Warranty Manager
330-325-8204

To reduce the risk associated with this condition only transport the trailer unloaded to the maintenance facility.

What if you no longer own this trailer?

Forward this information to the new owner and forward the new owner's contact information to the manufacturer.

Who should you contact if you have further questions or concerns?

Lisa Wells, Warranty Manager 330-325-8204

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the inspection/repair. To learn more about what you need to do to obtain reimbursement, call the warranty department at East Manufacturing.

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

East Manufacturing