

**MODEL:** 2009 - 2015 Vulcan® 1700 Voyager®, Voyager ABS, 2011-2015 Vaquero®, Vaquero ABS and ABS SE (VN1700A9FA/A9FAL/AAF/AAFL/ABF/ABFL/ACF/ACFL/ADF/ADFL, VN1700B9FA/B9FAL/BAF/BAFL/BBF/BBFL/BCF/BCFL/BDF/BDFL/BEF/BEFL/BFF/BFFL, VN1700JBF/JBFA/JBFAL/JBFL/JCF/JCFA/JCFAL/JCFL/JDFL, VN1700KEF/KEFA/KEFAL/KEFL/KFFL)

**TITLE:** IGNITION SWITCH WIRING INSPECTION

## RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

### Eligibility

Eligible Units	
Model	Vehicle Identification Number Eligibility
VN1700A9FA/A9FAL/ AAF/AAFL /ABF/ABFL/ ACF/ACFL/ADF/ADFL, VN1700B9FA/B9FAL/ BAF/BAFL/ BBF/BBFL/ BCF/BCFL/BDF/BDFL / BEF/BEFL/BFF/BFFL, VN1700JBF/JBFA/JBFAL/ JBFL/JCF /JCFA/JCFAL/ JCFL/JDFL, VN1700KEF/ KEFA/KEFAL/KEFL/KFFL	Check VIP in K-Dealer

**Verify eligibility using VIP in K-Dealer before starting the repair.**

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

### Subject

On certain units, one of the ignition switch wires could chafe and short against the bottom of the fuel tank. This could result in the engine stalling creating the potential for a crash resulting in injury or death.



### Kawasaki Action

#### Initiate Campaign

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of replacing ignition switches that have damaged wires and installing additional shielding and padding.

#### Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 7 of this bulletin.

### Dealer Action

#### Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

#### IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

File behind the "MC" tab in your Kawasaki "Service and Warranty" binder

### Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

### NOTE:

- o If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.

### Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

### Repair Procedure

Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Model	Part Number
VN1700A/B	99924-1413-07
VN1700J/K	99924-1444-05



### WARNING

Gasoline is extremely flammable and can be explosive under certain conditions, creating the potential for serious burns. Make sure the area is well ventilated and free from any source of flame or sparks; this includes any appliance with a pilot light. Do not smoke. Turn the ignition switch off. Disconnect the battery (-) terminal. To avoid fuel spills, draw it from the tank when the engine is cold. Be prepared for fuel spillage; any spilled fuel must be completely wiped up immediately.

- Remove the fuel tank as outlined in the service manual.

### Inspect Ignition Switch Wires

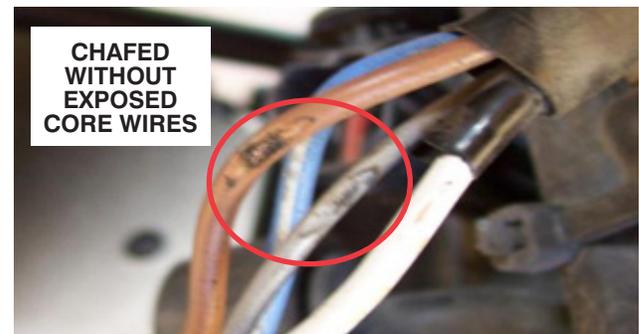
- Inspect the ignition switch wires for chafing and/or exposed core wire.



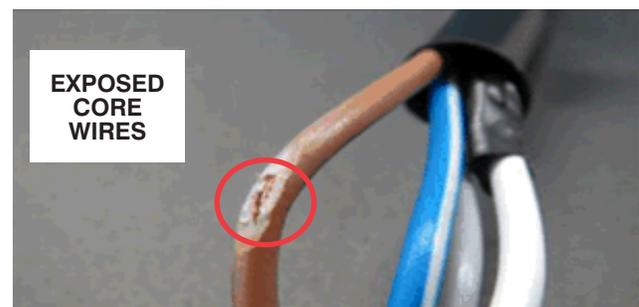
- ★ If the ignition switch wires show no signs of chafing or exposed core wire proceed to the "Install Guard Kit" section in this bulletin.



- ★ If the ignition switch wires show signs of chafing and there is not exposed core wire proceed to the "Install Guard Kit" section in this bulletin.



- ★ If the ignition switch wires have exposed core wire, replace the ignition switch assembly and bolts. Contact the Product Support Hot Line at (800) 854-3800 to obtain ignition switch R&R instructions. Proceed to the "Install Guard Kit" section of this bulletin after replacing the ignition switch.

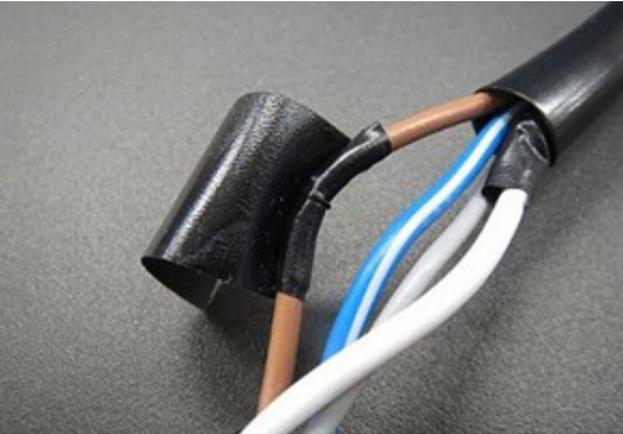


## Install Guard Kit

- Disconnect ignition switch connector.



- Tape any chafed wires with the tape from Guard Kit 99999-0544.



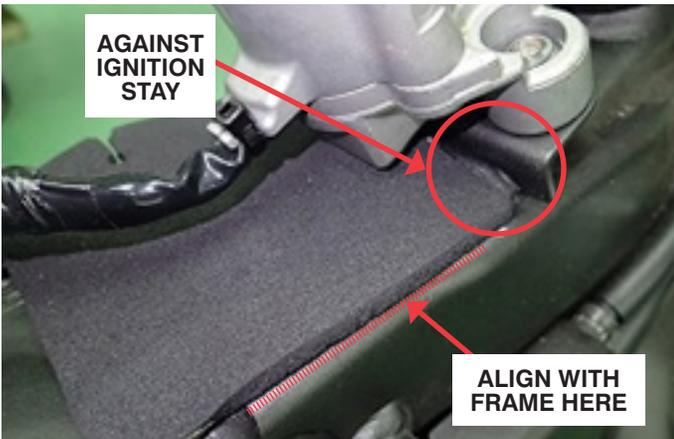
- Wrap the twist tube around the ignition switch wires making sure the twist tube butts against the connector.
- Secure the twist tube to the wire harness at both ends with the tape from Guard Kit 99999-0544.



- Position the pad along the frame and against the ignition stay as shown below.

**NOTE:**

- o *DO NOT REMOVE THE ADHESIVE BACKING AT THIS TIME.*



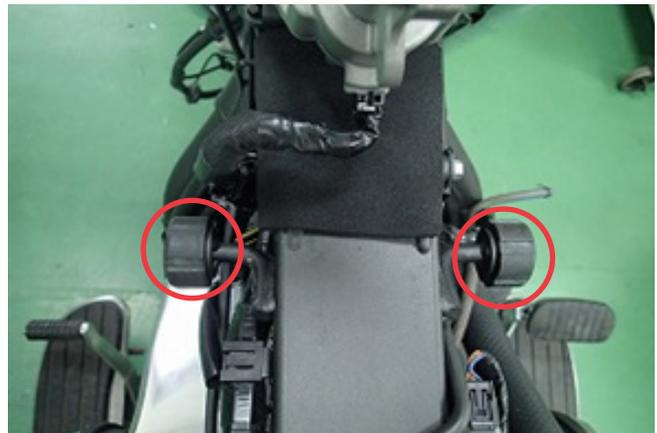
- Position the slit and opening of the pad with the welded clamp as shown below.



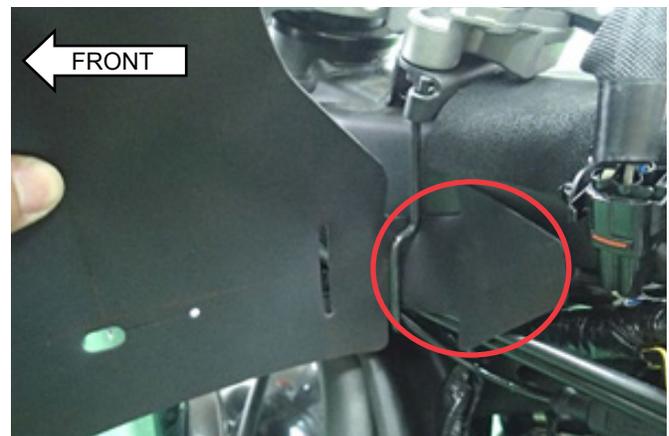
- Hold the pad in place and carefully expose the adhesive backing to affix the pad to the frame.
- Connect the ignition switch connector.



- Remove and retain the fuel tank dampers.



- Insert the "arrow shaped" portion of the rubber guard under the cable clamp on the left side of the frame as shown below.



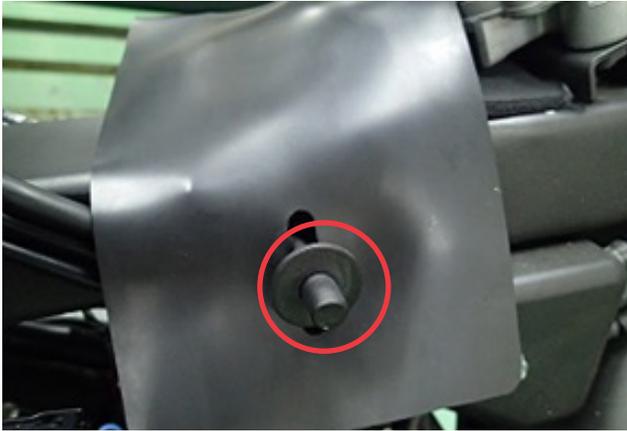
- Fold the arrow shaped portion of the rubber guard forward and insert it completely through the vertical slit of the rubber guard as shown below.



- On the left side of the frame fasten the horizontal slit over the tank damper stay as shown below.



- Fold the guard over the top of the frame and ignition wires and fasten the vertical slit of the guard over the tank damper stay as shown below.



- Reinstall the tank dampers.



- Reinstall the fuel tank as outlined in the appropriate service manual.

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**Parts Information**  
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Guard Kit 99999-0544 must be installed on all eligible units.

Order parts to complete the Recall/FDM/FAR through K-Dealer as outlined in Service Bulletin SP12-02.

**KIT, GUARD, P/N 99999-0544**

KIT CONTENTS	QTY
Guard	1
Pad	1
Tube	1
Tape	1

**NOTE:**

- o Use VIP in K-Dealer to identify affected units in your dealership inventory to order repair kits for unsold units.

**Warranty Information**

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

**WARRANTY INFORMATION**

	VN1700A/B/J/K Install Guard Kit Only	VN1700A/B Replace Ignition Switch and Install Guard Kit	VN1700J/K Replace Ignition Switch and Install Guard Kit
Job Code	22473	22474	22475
Flat Rate Time	0.4 hrs	2.3 hrs	2.3 hrs
Claim Type	3	3	3
Part Number	99999-0544	99999-0544	99999-0544
Description	Kit, Guard	Kit, Guard	Kit, Guard
Qty	1	1	1
Additional Parts	N/A	27048-5106 Qty = 1 Switch Assy  92153-1273 Qty = 2 Bolt, Torx, 8X22	27048-5107 Qty = 1 Switch Assy  92153-1273 Qty = 2 Bolt, Torx, 8X22

**Repair Verification**

After repair the installed Guard Kit will serve as repair verification

**NOTE:**

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

**2009 - 2015 VULCAN® 1700 VOYAGER® & 2011-2015 VAQUERO®  
IGNITION SWITCH WIRING INSPECTION**

**IMPORTANT SAFETY RECALL**

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A., has decided that a defect which relates to motor vehicle safety exists in certain 2009 - 2015 Vulcan 1700 Voyager and 2011 - 2015 Vulcan 1700 Vaquero motorcycles.

**The reason for this notice:**

Kawasaki has initiated a voluntary safety Recall Campaign to inspect and repair your 2009 - 2015 Vulcan 1700 Voyager, Voyager ABS, 2011 – 2015 Vaquero, or Vaquero ABS and ABS SE.

On certain units, one of the ignition switch wires could chafe and short against the bottom of the fuel tank. This could result in the engine stalling, creating the potential for a crash resulting in injury or death. Our records indicate that you have purchased one of these units.

**What Kawasaki and your dealer will do:**

Kawasaki has authorized your dealer to inspect and repair your motorcycle at no charge. The actual repair will take up to three hours but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

**What you must do to ensure your safety:**

Please call your Kawasaki dealer to schedule an appointment to have your 2009 - 2015 Vulcan 1700 Voyager, Voyager ABS, 2011 – 2015 Vaquero, or Vaquero ABS and ABS SE inspected and repaired. Please have your Vehicle Identification Number (VIN) ready when calling.

**DO NOT RIDE YOUR MOTORCYCLE UNTIL THE REPAIR HAS BEEN COMPLETED**

**If you need help:**

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:00 a.m. and 4:30 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**If you received this notice in error:**

Our records indicate you are the current owner of the 2009 - 2015 Vulcan 1700 Voyager, Voyager ABS, 2011-2015 Vaquero, or Vaquero ABS and ABS SE described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at [www.kawasaki.com](http://www.kawasaki.com) by clicking on "OWNER CENTER => OWNER SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Reimbursement:**

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.  
ATTN: Consumer Services Department  
P.O. Box 25252  
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.