



NOTIFICATION OF SAFETY RECALL J055 [NHTSA# 15V-569]: STEERING GEAR SOFTWARE

SERVICE BULLETIN

15-SEP-15

NO.: 7-101USA

SECTION: RECALL

MARKET: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a safety Recall on one 2016 model year Jaguar F-TYPE vehicle imported into the United States market. Information relating to the Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of one vehicle is potentially affected. Its VIN is [REDACTED]

DESCRIPTION

A concern has been identified on 2016 model year F-TYPE (X152) vehicles where the electric power steering system may still be set in the supplier's factory operating mode. In this condition, where another defect arises with the electric power steering system, the system will inappropriately operate. In certain circumstances, the vehicle may experience additional unexpected steering inputs from the electric power steering system. These additional system generated steering inputs may exceed the ability of a normal driver to control the consequences.

EFFECT ON VEHICLE OPERATION

With vehicles in this condition, the driver may lose vehicle control with no warning. This can increase the risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Jaguar retailer who will make arrangements for the component supplier to inspect the electric power steering system software version. If the system is still in the supplier's factory mode the correct software will be downloaded. Alternatively, where the vehicle is not accessible to the supplier due to logistical reasons, the steering rack will be replaced by the retailer with a steering rack which is to the correct specification. There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 31 October 2015.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**J055**) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of affected vehicles as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.