



*Peter Paul Electronics Co., Inc.*  
480 John Downey Drive, New Britain, CT 06050-1180  
☎ 860.229.4884 ☎ 860.223.1734  
[www.peterpaul.com](http://www.peterpaul.com)

Mrs. Lisa Mitchell,

We are writing to supplement our communication of August 14, 2015, regarding product failures where the end stops on the sleeves of the solenoid valve break. Initially, we received reports that the end stops on the sleeves failed on some valves when it was first put under pressure, but we recently have received other reports of failures that have occurred after the first use. Although we have received no reports of either personal injuries or property damage occurring as a result of these failures, it is possible that such injuries or damage could occur. We consider this to be a serious matter, and have notified the National Highway Transportation Safety Administration. As soon as we are allowed to do so, we will be sending you a formal notice of recall. In the meantime, we request that you return all product that was shipped to you as outlined below.

As we indicated previously, we have identified a process root cause that may have affected products shipped between 5/1/2015 and 7/30/2015. (Julian date codes on our product labels would be between 15121 and 15211). As a result, we have improved the process for manufacturing the weld to be more robust. When we machine the weld, we now do so on a computerized numerical controlled machine to eliminate variability, and we are pressure testing all sleeves at 1200 psi. We also are pressure testing the valves after final assembly.

Based on our investigation, we have determined that products shipped between 5/1/2015 and 7/30/2015 are affected. (Julian date codes on our product labels would be between 15121 and 15211). Our records show that we sent you the following products during this timeframe:



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RMA # 3490

Date Invc.	Part Number	Qty	Shpd	Invc	SO	CustPO
20150511	22X01861GM 12/DC	60		112579	0086069	813547
20150511	22X01871GM 12/DC	100		112580	0086070	813544
20150514	22X01881GM 12/DC	160		112712	0085710	813530
20150527	22X01861GM 12/DC	60		113056	0086069	813547
20150527	22X01881GM 12/DC	160		113054	0085710	813530
20150630	22X01861GM 12/DC	60		113995	0086069	813547
20150707	22X01871GM 12/DC	100		114131	0086070	813544
20150713	22X01871GM 12/DC	100		114287	0086070	813544
20150722	22X01861GM 12/DC	60		114529	0086069	813547
20150722	22X01881GM 12/DC	160		114528	0085710	813530

This is a total of 240 of part number 22X01861GM 12/DC. To date you have returned 189 pieces. To date, we have reworked and shipped back 117 valves.

This is a total of 300 of part number 22X01871GM 12/DC. To date you have returned 252 pieces. To date, we have reworked and shipped back 205 valves.

This is a total of 480 of part number 22X01881GM 12/DC. To date you have returned 251 pieces. To date, we have reworked and shipped back 251 valves.



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Please return all other pending product to us as soon as possible, and confirm the quantity of product being returned. We will repair or replace the product at no charge to you, and return it to you within twenty-one days of receipt of the product. We have given you our UPS number for shipments. Please continue to use that number for the returns.

If you have sold any of these products shipped since May 1, please advise your customers both verbally and by letter sent by certified mail and e-mail, to return those parts to us. Please include a copy of this letter, and send a copy to us. Please indicate that we will cover the cost of returning the valves to us, and shipping it back to your customer. If, for any reason, you are unable to contact all of your customers, please let us know the name of the customer, any identifying information regarding the product that was sold to the customer, and the customers' contact information, so that we may contact them directly.

Thank you.

**Mark Mangiafico**

**Peter Paul Electronics Co., Inc.**

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