



**ALPINE ELECTRONICS OF AMERICA, INC.**  
www.alpine-usa.com  
19145 Gramercy Place Torrance, CA 90501-1162  
Phone: (310) 326-8000 Fax: (310) 533-0369

## **SAFETY RECALL NOTICE**

September, 2015

TO: All Alpine Authorized Dealers

Alpine Electronics of America, Inc. ("Alpine") has discovered that a safety defect exists in certain PDR-F50 and PDR-M65 amplifiers ("Recalled Product"). Accordingly, a safety recall to address this issue is being initiated effective September 21, 2015.

The Recalled Product has a manufacturing defect of the power circuit board (PCB) where the through holes on the PCB become compromised and "open" over time due to a lack of proper thickness in the copper insulation in the walls of the through holes. Due to a lack of thickness in the copper walls of through holes current will increase on the PCB which can create an abnormal hot spot on the PCB, which in turn could lead to overheating, smoking, and product failure.

If you have any of the Recalled Product in your inventory, please immediately return it to Alpine for replacement. Complete the attached Return Form. Send form back to [alpinecustserv@alpine-usa.com](mailto:alpinecustserv@alpine-usa.com) or call 800-832-4101 for assistance. Upon receipt of the Return Form, Alpine will issue a call tag to have the Recalled Product picked up by UPS. Please include a copy of the Return Form in the return packaging. The tracking number should be included on all shipping documents.

Owners will be notified by mail about this recall. Please forward any PDR-F50/M65 owner contact information you have retained to Alpine so we can send a safety recall notice directly to the owner. Please use this address and/or e-mail: Alpine Electronics of America, Inc. Attn: April Alvillar, 19145 Gramercy Place, Torrance, CA 90501, [aalvillar@alpine-usa.com](mailto:aalvillar@alpine-usa.com). In addition, Alpine will post a notice on its website and has created a point of purchase item to display in your store about this recall. There is no cost to owners for this recall.

Owners will be instructed to return the Recalled Product to the nearest authorized Alpine dealer. Please remove the Recalled Product and replace it with a core replacement PDR-F50 or PDR-M65.

Alpine will instruct owners to contact an authorized Alpine dealer ahead of time to schedule the removal and replacement of the Recalled Product. Alpine will furnish a replacement amplifier to the dealer at Alpine's expense. Alpine will issue a call tag for the Recalled Product and will reimburse the dealer \$100 for removal and replacement of each Recalled Product. Please refer to the instructions on the enclosed form for more information about the return and replacement process.

Please be reminded that it is a violation of Federal law for you to sell or lease the Recalled Product covered by this notification until this recall has been performed. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact 1-800-TECH101.