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## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle. See attached serial number list.**

NHTSA Safety Recall No. 15V-47300
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August 21, 2015

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain ALB, AT37-G, AT36/40M/P/S, L36/42A, L37/39M, L42/44E, L42/45M/P, LRV, and TA50/55/60 Units. These units, under certain situations, can be operated without deploying the outriggers. Operating the unit without having the outriggers deployed can possibly cause unit instability resulting in death or serious injury.

Refer to CSN 625 for the items covered under the warranty policy. Altec will supply, free of charge, a replacement outrigger interlock module to correct this condition.

In order to determine if your unit is affected by CSN 625, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 30 minutes to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

# Customer Service Notice

Date: August 21, 2015

Units Affected: ALB, AT37-G, AT36/40M/P/S, L36/42A, L37/39M, L42/44E, L42/45M/P, LRV, and TA50/55/60 aerials equipped with certain electric over hydraulic outrigger control systems built prior to 2015 (see attached list)

## Outrigger Interlock Modification

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has found that, under certain situations, the affected aerial devices can be operated without the outriggers being deployed. The situation can occur if the Unit/Ground Function selector rocker switch is moved to Unit (aerial mode) after the outriggers are stowed, and then the truck engine or PTO is turned off and back on. A condition in the outrigger interlock module can cause the outrigger interlock system to not work properly. If the operator leaves the switch in the Unit position and fails to deploy the outriggers, the aerial device could be operated even if the outriggers are not extended. **The outriggers must be properly set before moving the booms from the rest or the unit can become unstable possibly resulting in death or serious injury.**

Altec requires that all affected units have the outrigger interlock module replaced no later than 90 days from the receipt of this notice. Order the Outrigger Interlock Module Replacement Kit, part number 990099462, by calling 1-877-GO ALTEC (1-877-462-5832).

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will allow up to \$45 for the labor to perform this modification. A warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location.