

Austin Fadel / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
August 28, 2015
Approved By: Tom Trisdale

To: All Toyota Dealers
From: Product Support Division

***Safety Recall F0L (F1L)
2004 – 2005 Model Year RAV4 Vehicles
Front Driver Airbag Inflator***

*****F1L-Interim – VIN Search System Issue*****

A system issue was identified which resulted in F1L-Interim not displaying when searching an applicable VIN in TIS.

The issue occurred on Friday, August 28, at 12:00 AM (PDT) and was corrected at approximately 9:30AM (PDT).

Important

- If you performed a VIN search between the above times, please recheck the VIN to confirm F1L-Interim applicability.
- This TIS system issue only affected the VIN search for vehicles applicable to F1L-Interim.

We apologize for any inconvenience this may have caused.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.