

TECHNICAL BULLETIN  
P065NAS1  
08 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 501-17**

Safety Recall: Panoramic Roof Panel Bonding

**AFFECTED VEHICLE RANGE:**

**LR4 (LA)**

**Model Year:** 2012  
**VIN:** 642506-647255  
**Manufacturing Plant:** Solihull

**LR4 (LA)**

**Model Year:** 2013  
**VIN:** 646811  
**Manufacturing Plant:** Solihull

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** An issue has been identified on a limited number of 2012-2013 model year LR4 (L319; with Panoramic Roof panel) vehicles where the primer used to bond the panoramic roof glass to the panoramic roof assembly may not have been to the correct specification.

In this condition, the panoramic roof assembly may be noisy, loose, leak water into the vehicle, or detach from the vehicle while the vehicle is in motion. Where the panoramic roof glass panel detaches from the vehicle, it may collide with other vehicles on the road or compel other road users to take evasive action.

**Action:** Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

**PARTS:**



**NOTE: when ordering parts, order only the expected percentage demand of parts identified.**

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Screw	EYP500010	4	100%
Roof glass (standard)	LR056227	1	10%
Roof glass (fitted with roof pod)	LR056228	1	10%
Glass adhesive kit	LR078295	2	100%

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Abrasive 'Scotch-Brite™' pads (locally sourced)	ZZZ001	\$2.42*	100%

\* - an allowance has been provided to cover the cost of the locally sourced Scotch Brite™ pads.

### **SPECIAL TOOLS:**

Refer to Workshop Manual/Service Instruction for any required tools.

### **WARRANTY:**



**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**P065**', Option Code '**X**', and the necessary parts / sundry items from the Parts section. Where the repair has been undertaken by a subcontractor, quote '**ZZZ999**' Sundry Code and claim the labor value. In the case of sublet repairs, follow the required warranty policy found in the Warranty Compliance & Procedures Manual. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)
P065	X	Remove and install/replace panoramic roof glass	76.81.05	5.7
P065	X	Clean off any adhesive and primer from the panoramic roof and glass	05.11.10	1.0
P065	X	Drive in/drive out	02.02.02	0.2

Normal Warranty policies and procedures apply.

\*\* - an allowance has been provided to cover the cost of the locally sourced Scotch Brite™ pads.

### **SERVICE INSTRUCTION:**



**NOTE: left side shown; right side similar.**

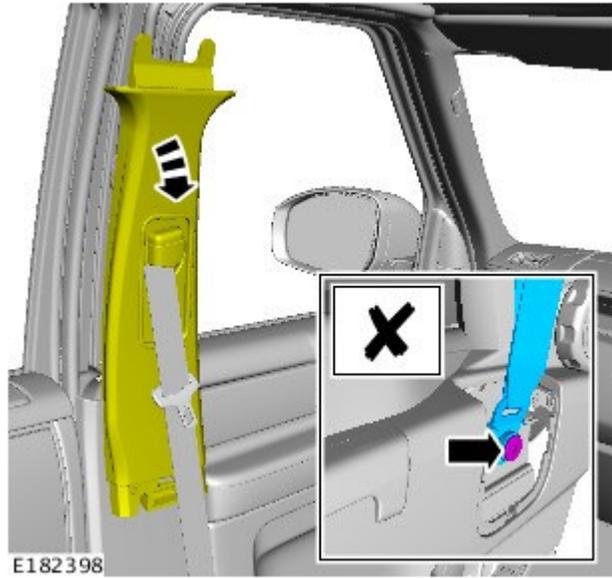


**NOTE: Do not remove the lower seatbelt anchor bolts.**

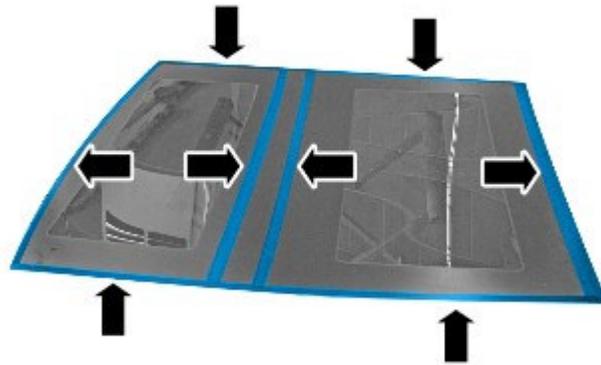


**NOTE: Do not remove the B and C pillar trim; position to one side only.**

Remove the glass roof panel (see TOPIx Workshop Manual, section 501-11).



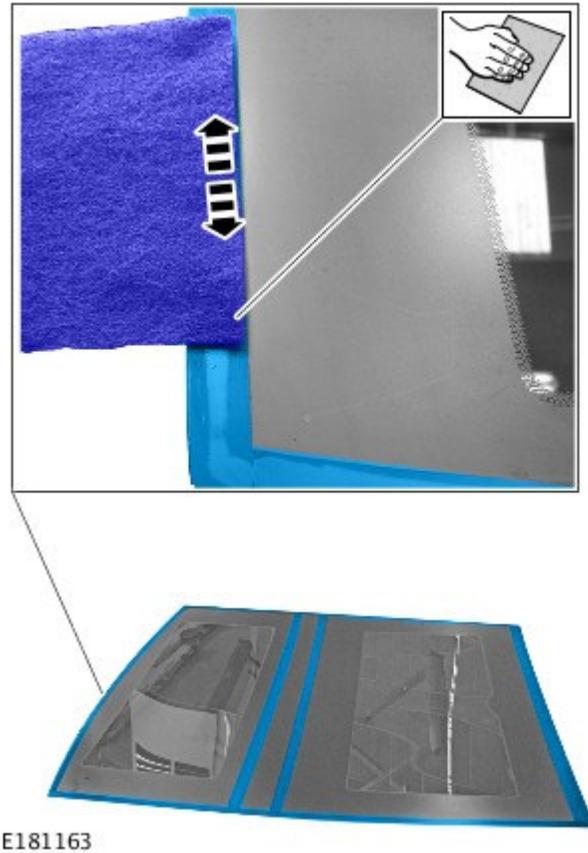
2 The Illustration identifies the areas where the adhesive and primer will be present.



3  **NOTE: Scotch Brite™ Type A - very fine or equivalent pads to be locally sourced; claim as 'ZZZ001'.**

Using locally sourced Scotch Brite™ Type A - very fine or equivalent pads, clean off any

adhesive and primer from the Panoramic roof and glass.



4  **NOTE: If there is any damage to the Panoramic roof glass, install a new Panoramic roof glass.**

 **NOTE: Using primer from the glass adhesive kit, etch prime any areas of the body that has exposed metal after the glass is removed.**

Install the glass roof panel (see TOPIx Workshop Manual, section 501-11).