



631 W. 11th Street
P.O. Box 310
Winamac, IN 46996
1-800-THE-LIFT
(574) 946-6153
Fax (574) 946-4670

www.braunability.com

IMPORTANT SAFETY RECALL
NHTSA Recall Campaign # 15V372

August 6, 2015

[REDACTED]

Vehicle Identification Number: 2C7WD [REDACTED]

Dear Valued BraunAbility Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Braun Corporation has decided to recall certain Dodge/Chrysler mobility conversion units manufactured from December 19, 2012 – May 5, 2015. The affected vehicles have certification labels that may have incorrect gross vehicle weight rating (GVWR) information, and front and rear gross axle weight rating (GAWR) information printed on the Certification labels. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

The consequence of the noncompliance is the certification label may contain misleading data on which a person may base vehicle loading decisions. This could cause the vehicle to be incorrectly loaded, and lead to a condition where vehicle handling and/or braking are adversely affected, which could contribute to a vehicle crash causing personal injury or property damage.

The remedy is to replace the current label with a label showing accurate GVWR, GAWR front and GAWR rear data. The corrected labels are included with this notification. You may replace the labels or you can take to your local authorized BraunAbility dealer to perform this recall at no charge. If you choose to perform this recall, please follow the included instructions. This should take less than 30 minutes to perform. If you have had this remedy performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem, please contact The BraunAbility Customer Experience Group at 800-488-0359.



631 W. 11th Street
P.O. Box 310
Winamac, IN 46996
1-800-THE-LIFT
(574) 946-6153
Fax (574) 946-4670

www.braunability.com

If a BraunAbility dealer is unable to perform the remedy within a reasonable timeframe, please contact the BraunAbility Customer Experience Group at 800-488-0359 for further instructions. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

If, however, you take your vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Experience Group at 800-488-0359. If after contacting your dealer and Customer Experience Group you are not able to have the noncompliance remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause you. However, we are concerned about your safety. If you have any questions or concerns, please contact our BraunAbility Customer Experience Group at 800-488-0359.

Sincerely,
BraunAbility
Customer Experience Group

Safety Recall Notice

Service Bulletin 501621



July 2015

631 West 11th Street • P.O. Box 310 • Winamac, IN 46996

Final Stage Manufacturer Label Replacement

(574) 946-4139 • 1-800-THE-LIFT • www.braunability.com

NHTSA Recall #: 15V372

Materials Required: Isopropyl alcohol and clean shop rag

Applicable for Chrysler/Dodge mobility conversions manufactured from December 19, 2012 through May 5, 2015 identified in the recall notification letter.

Read instructions before beginning label replacement procedures.

Instructions

Locate the current label on the driver door jamb (B pillar).

Remove the protective back from the new label.

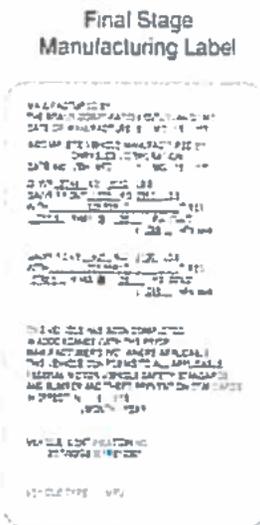
The replacement label will be affixed directly over the existing label.

Align the label directly over the current label and affix the label (press firmly onto surface).

Prepare (clean) the surface.

Note: Do not attempt to remove or adjust the label once it has contacted the surface. Doing so may damage the label or cause it to not adhere properly to the surface.

Clean the surface with isopropyl alcohol. Use a clean cloth or paper towel. Do not use oily shop rags. Wipe surface free of debris with dry portion of cleaning cloth. Allow the area to dry thoroughly.



MANUFACTURED BY:
THE BRAUN CORPORATION ENTERVAN.COM®
DATE OF MANUFACTURE 8 MO. 14 YR.

INCOMPLETE VEHICLE MANUFACTURED BY:
CHRYSLER CORPORATION
DATE INC. VEH. MFD. 6 MO. 14 YR.

GVWR (2744 KG) 6050 LBS.
GAWR FRONT (1338 KG) 2950 LBS.
WITH 225/65R17 TIRES
17X6.5 RIMS, @ 36 PSI COLD
(249 kPa cold)

GAWR REAR (1406 KG) 3100 LBS.
WITH 225/85R17 TIRES
17X6.5 RIMS, @ 36 PSI COLD
(249 kPa cold)

"THIS VEHICLE HAS BEEN COMPLETED
IN ACCORDANCE WITH THE PRIOR
MANUFACTURERS' IVD, WHERE APPLICABLE.
THIS VEHICLE CONFORMS TO ALL APPLICABLE
FEDERAL MOTOR VEHICLE SAFETY STANDARDS,
(AND BUMPER AND THEFT PREVENTION
STANDARDS, IF APPLICABLE)
IN EFFECT IN (8 / 14)."
(MONTH / YEAR)

VEHICLE IDENTIFICATION NO:
2C7WDG [REDACTED]

VEHICLE TYPE: MPV