



HYUNDAI
NEW THINKING.
NEW POSSIBILITIES.

August 28, 2015

Mr. Scott Yon
Chief, Vehicle Integrity Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

2015 NOV 22 A 10:18
SECRET
J. Yon

RE: NVS-212sly PE15-027

Dear Mr. Yon:

On behalf of Hyundai Motor Company (“HMC”), Hyundai Motor America (“HMA”) is submitting a partial response to your letter dated August 12, 2015 regarding allegations of airbag inflator ruptures involving driver air bag inflators manufactured by ARC Automotive, Inc. (“ARC”). Complete responses are provided for Requests 2, 3 and 4. A partial response is provided for Request 1. US VIN detail is provided; Hyundai is currently confirming US territory data and will provide that data shortly.

Request 1

State, by model and model year, the number of subject vehicles equipped with the subject component Hyundai has manufactured, during the subject production time frame, for sale or lease in the United States. Separately, for each subject vehicle equipped with the subject component manufactured by Hyundai, during the subject production time frame, state the following:

- a. Vehicle identification number (VIN);
- b. Make;
- c. Model;
- d. Model Year;
- e. Subject component part number and design version installed as original equipment;
- f. Date of manufacture;
- g. Date warranty coverage commenced; and
- h. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

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Hyundai Motor America

Response to Request 1:

The total number of Hyundai vehicles equipped with the subject component manufactured for sale in the United States from June 2000 through October 2004 is 150,472. A breakdown of the applicable models and model years is summarized in the chart below.

Model Year	Model		
	Tiburon	Tucson	XG350
2002 MY	-	-	18511
2003 MY	39,984	-	8,853
2004 MY	21,000	-	24,333
2005 MY	2,992	14,700	20,099
TOTAL	63,976	14,700	71,796

HMC requested ARC to identify all airbag modules with ARC inflators that were supplied for use in Hyundai vehicles since calendar year 2000. HMC also contacted its Tier 1 airbag suppliers and requested that they identify all airbag modules equipped with ARC inflators that were supplied to Hyundai for use in Hyundai vehicles produced since calendar year 2000. HMC then checked its own internal airbag module drawings for all Hyundai vehicles produced since calendar year 2000 to confirm the information it had received from ARC and its airbag suppliers. HMC then determined which Hyundai models and model years fell within the scope of the subject vehicle population containing the subject component. A listing of those vehicles is provided on a Data Collection Disc under the category "PRODUCTION DATA" submitted with this response. Part number information is provided under the category "PART NUMBER INFORMATION."

Request 2

State the number of each of the following, received by Hyundai, or of which Hyundai is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:

- a. Consumer complaints, including those from fleet operators;
- b. Field reports, including dealer field reports;
- c. Reports involving a crash, injury or fatality;
- d. Property damage claims;
- e. Third-party arbitration proceedings where Hyundai is or was a party to the arbitration; and
- f. Lawsuits, both pending and closed, in which Hyundai is or was a defendant or codefendant.

Hyundai Motor America

Response to Request 2:

- a. Consumer complaints, including those from fleet operators - 0
- b. Field reports, including dealer field reports - 0
- c. Reports involving a crash, injury or fatality - 0
- d. Property damage claims - 0
- e. Third-party arbitration proceedings where Hyundai is or was a party to the arbitration - 0
- f. Lawsuits, both pending and closed, in which Hyundai is or was a defendant or codefendant - 0

Request 3

Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No.2, state the following information:

- a. Hyundai's file number or other identifier used;
- b. The category of the item, as identified in Request No.2 (i.e., consumer complaint, field report, etc.)
- c. Vehicle owner or fleet name (and fleet contact person), street address, email address and telephone number;
- d. Vehicle's VIN;
- e. Vehicle's make, model and model year;
- f. Vehicle's mileage at time of incident;
- g. Incident date;
- h. Report or claim date;
- i. Whether a crash is alleged;
- j. Whether property damage is alleged;
- k. Number of alleged injuries, if any; and
- l. Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2010, or a compatible format, entitled "REQUEST NUMBER TWO DATA."

Response to Request 3:

No responsive documents were identified in Request No. 2.

Request 4

Produce copies of all documents related to each item within the scope of Request No.2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Hyundai used for organizing the documents. Describe in detail the search methods and search criteria used by Hyundai to identify the items in response to Request No.2.

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Response to Request 4:

No responsive documents were identified in Request No. 2. All potential sources of the information being requested were searched through August 25, 2015. The search methods and search criteria used by Hyundai to identify potential items in response to Request No.2 are as follows:

- Sources: Field reports, customer complaint case records, legal claims & notices, lawsuit records, warranty claims.
- All reports through August 25, 2015.
- Subject vehicle make/model/model year: All
- Subject vehicle production range: June 2000 through December 2004
- Part number (warranty): 56900-***** (driver airbag)
- Key words (all sources):
 - air bag
 - airbag
 - A/B
 - inflator
 - inflater
 - SRS
 - rupture
 - metal
 - shrapnel
 - fragment
 - piece
 - bomb
 - explo*
 - shard

Each report returned in the search results was reviewed manually to identify those items which relate, or may relate to the alleged defect.

Sincerely,



Steve Johnson
Director, Engineering and Design Analysis