



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0165

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that the hydraulic clutch system with master cylinder part numbers 36700056 and 36700049 on certain model year 2014 and 2015 Touring model motorcycles may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear or first shifted into gear.
- Models affected - FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLHRSE, FLHXSE
- The population of affected vehicles was built from 4/28/14 to 10/24/14 in the US plant and from 3/10/14 to 3/25/15 in the Brazil plant.

KEY DATES

- April 20 - 24: Service Bulletin expected to post this week.
- April 20 - 24: Wave shipments of recall kits to begin during this week.

CONTACT

- Call (800) 664-7762 and select the appropriate prompts.

April 14, 2015

Dear Dealer:

Harley-Davidson Motor Company, Inc. has decided that the hydraulic clutch system with master cylinder part numbers 36700056 and 36700049 on certain model year 2014 and 2015 Touring model motorcycles (FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLHRSE, FLHXSE) may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected it could lead to a loss of control of the vehicle when started in gear or first shifted into gear. The population of affected vehicles was built from 4/28/14 to 10/24/14 in the US plant and from 3/10/14 to 3/25/15 in the Brazil plant.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0165) all affected motorcycles. The remedy is to first confirm that the motorcycle is covered by this recall. If covered, perform the recommended service per the service bulletin using the recall kit (Part No. 91500083). Wave shipments will begin the week of

April 20, 2015. A Service Bulletin outlining the repair and credit procedures will follow within seven days of this dealer communication; please reference the bulletin for a detailed description of the defect.

In the interest of the safety of our mutual customers and as required by Federal law, you may sell but NOT DELIVER any motorcycles until the remedy is complete. **Please refer to *h-dnet* / *Service Toolbox* / *Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0165 Campaign to view the VIN list.**

In accordance with Federal regulations administered by NHTSA and other appropriate market specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0165

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)