



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 2, 2015

Mr. David Partin
Consumer Affairs
Heartland Recreational Vehicles, LLC
1001 All Pro Drive
Elkhart, IN 46514

NVS-215KS
15V-482

Subject: Incorrect Tire Size Information/FMVSS 567

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/BIG COUNTRY/2010-2016
HEARTLAND/BIG HORN/2010-2016
HEARTLAND/CALIBER/2011
HEARTLAND/COUNTRY RIDGE/2010
HEARTLAND/CYCLONE/2010-2016
HEARTLAND/EDGE/2010-2012
HEARTLAND/ELKRIDGE/2010-2016
HEARTLAND/FAIR FIELD/2016
HEARTLAND/FOCUS/2010-2011
HEARTLAND/GATEWAY/2014-2016
HEARTLAND/GRAY STONE/2011-2012
HEARTLAND/MPG/2011-2012
HEARTLAND/NORTH COUNTRY/2010-2011
HEARTLAND/NORTH TRAIL/2010-2014
HEARTLAND/OAKMOUNT/2016
HEARTLAND/PIONEER/2013-2015
HEARTLAND/PROWLER/2012-2016
HEARTLAND/ROAD WARRIOR/2010-2016
HEARTLAND/SILVERADO/2012-2014
HEARTLAND/SUNDANCE/2010-2016
HEARTLAND/TORQUE/2012-2016
HEARTLAND/TRAIL RUNNER/2011-2016
HEARTLAND/WILDERNESS/2012-2014

Mfr's Report Date: July 30, 2015

NHTSA Campaign Number: 15V-482

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 1,680

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain trailers of various models and model years. Click on "All Products Associated With This Recall" for a complete list. The tire certification labels applied to the vehicles may contain inaccurate tire sizing and/or inflation information. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

An owner or operator could rely on the inaccurate information in inflating the tires which could cause under or over inflation which, in turn, could lead to a tire failure or crash.

Remedy:

Heartland will notify owners, and dealers will send a replacement label with the correct information, free of charge. The recall began on September 29, 2015. Owners may contact Heartland customer service at 1-574-266-3988.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement