



## IMPORTANT SAFETY RECALL NOTICE

### \*SUPPLEMENTAL NOTICE\*

August 20, 2015

[REDACTED]

**Subject:** NHTSA Recall # 15V-377

**VINs Subject to Recall:** Potentially any EverGreen RV, LLC manufactured fifth wheel with quad steps.

Dear Dealer:

This supplemental notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and supplements the previous notice that was sent by EverGreen Recreational Vehicles, LLC ("EverGreen") on August 7, 2015.

**Defect Involved:** EverGreen has decided, based on information provided by HSM, Inc., fka Hickory Springs Manufacturing ("HSM"), that a defect which relates to motor vehicle safety exists in certain fifth wheel trailers manufactured by EverGreen. The RV steps manufactured by HSM and distributed by Lippert Components, Inc. to EverGreen may contain defective rivets that may shear or pull out under load. Specifically, HSM has determined that the rivets marked as #96 or rivets marked as #55 which connect the 2nd and 3rd step at the hinge point (2nd and 3rd step, defined as the 2nd step from the ground level and the 3rd step from the ground level) of the Quad step, may shear or pull out under load. HSM has further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread (top step, defined as the 4th step from the ground level) to the upper hinge bracket of the Quad Step, may shear or pull out under load. **Please note: These rivet numbers may be utilized at other locations within the step assembly. These other rivet locations are not affected by this recall and should be considered safe under continued use.**

**Remedy of Defect:** The defective rivets will be replaced with new rivets that are provided by HSM at no charge to the dealer or the registered owner. Please contact EverGreen directly, and not HSM, to obtain the required replacement kits. In your request and communications with EverGreen, please be sure to include the VIN numbers of the fifth wheel trailers that will be repaired.

**Vehicles Involved:** Certain 2014, 2015, and 2016 model year Lifestyle, Bay Hill, Alpha Gold, and Tesla fifth wheel trailers manufactured by EverGreen.

**Dealer Responsibility:** Federal law requires that all affected units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently for which you have received a stock recall notice, please contact the

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owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice referenced below. Authorized EverGreen dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased. Please contact owners of vehicles listed above and provide this recall campaign information to the current owner of the vehicle.

**Owner Notification:** EverGreen previously notified affected retail purchasers by mail on August 7, 2015 of this defect and recall campaign. A copy of the owner notification letter is attached for your records and was also previously attached to the August 7, 2015 notice sent to you by EverGreen. Please immediately contact EverGreen RV at 574-825-7745 or at [service-warranty@goevergreenrv.com](mailto:service-warranty@goevergreenrv.com) with any questions relative to this campaign.

Thank you for your prompt assistance in this matter.

Sincerely,

Todd Obergfell  
Customer Care Specialist  
EverGreen Recreational Vehicles, LLC  
P.O. Box 52  
10758 County Road 2  
Middlebury, IN 46540

u:\manuals, recall instructions & other lit\step recall\dealer notification supplemental letter (final).doc  
JS/DAB/law