



IC Bus, LLC  
2701 Navistar Drive  
Liste, IL 60532 USA

navistar.com

MAILED

AUG 19 2015

Compliance Dept.

## IMPORTANT SAFETY RECALL 15509

JULY 2015

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2013 thru 2015 HC and 2014 and 2015 AC bus models built 26 July 2012 thru 27 February 2014.

### ***REASON FOR THIS RECALL***

A jump start or electrical load dump event could result in an overvoltage condition of the cab linear power module (LPM) which is used to control the cab heater/air conditioning blower motor speed. The overvoltage condition could eventually result in overheating of the LPM circuit board.

### ***RISK TO MOTOR VEHICLE SAFETY***

Overheating of the LPM circuit board may cause in a vehicle fire resulting in property damage or personal injury.

### **DEFECT REMEDY**

The repair will involve replacement of the LPM. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**