



August 2015

**TO:** «Firstname» «Lastname»  
«Address»  
«City», «State»  
«Zip»

## **Important Safety Recall:**

**This Notice Applies To Your Vehicle («Full\_VIN»)**

**From: Chris Deakins, Supervisor of Service, Warranty & Parts**

**RE: Notice of Recall 2015-01 (NHTSA 15V-404) Sprinter SRS Connector**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. (Roadtrek) is recalling certain model year 2014 CS Adventurous, E-Trek, RS Adventurous, SS Agile, and TS Adventurous vehicles manufactured from September 18, 2013, through April 9, 2015, and built on a Mercedes-Benz Sprinter Chassis. The affected vehicles have electrical wiring connections under the front seats that can become dislodged or damaged and prevent the optional front seat SH9 Thorax air bags from deploying. If the front thorax air bag fails to deploy in the event of a crash, the seat occupant has an increased risk of injury.

Corrective action requires the removal of the suspect terminals and installation of new certified heat shrinkable connectors. It should take less than 2 hours to complete the recall, however additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service contact your Roadtrek dealer service department and schedule an appointment. Corrective action instructions and parts will need to be shipped to the dealer prior to your arrival. If you no longer own this vehicle, please inform the dealer or Roadtrek of this when you call.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please contact Roadtrek at 1-888-762-3873.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Roadtrek Motorhomes Inc.**

100 Shirley Avenue, Kitchener, Ontario Canada N2B 2E1

Toll-free: 1.888.ROADTREK (762-3873) | Phone: 519.745.0711 | Fax: 519.745.1170 | [info@roadtrek.com](mailto:info@roadtrek.com) | [www.roadtrek.com](http://www.roadtrek.com)