



ENTEGRA
COACH®

903 South Main Street | P.O. Box 460 | Middlebury, IN 46540 | 800-945-4787 | www.entegracoach.com

August 2015

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle «VIN»
NHTSA Recall Campaign # 15V-429

«NAME»

«ADD1»

City

«STATE»

«ZIP»

Dear Valued Entegra Cornerstone Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 and 2016 Cornerstone Class A motor homes manufactured March 6, 2014 through August 18, 2015.

The affected vehicles were manufactured on a Spartan Chassis with inadequate clearance between the jack plates and tag axle brake lines. The jack plate may catch the line when retracted and while pinned against the coach, the movement of the coach could wear through the air line. This may cause an air leak to occur when the brake pedal is being pressed, reducing the braking performance and may lengthen the distance needed to stop the motorhome, increasing the risk of a crash.

The remedy is for a Spartan Service Center to replace the 45 degree fitting on each air line with a 90 degree fitting to redirect the line out of the way of the jack plate. The recall remedy will take approximately one hour and will be performed at no charge to you. If the brakes lines show any sign of wear, they will be replaced at no charge to you. If you paid to have this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Entegra Customer Service at 800-945-4787 for assistance.

Please call Spartan Chassis at 1-800-543-4277 opt 0 to locate a qualified service center near you. If a Spartan Service Center is unable to perform the recall within a reasonable time frame, please contact Entegra Customer Service at 800-945-4787 for further instructions. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to a Spartan Service Center on the agreed service date and they do not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting a Spartan Service Center and Entegra Customer Service, you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however your safety and satisfaction with your Entegra product are important to us.

Sincerely,
Entegra