



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 19, 2015

Mr. Nathan Boyd  
Director, Product Integrity  
Harley-Davidson Motor Company  
11800 W. Capitol Drive  
Wauwatosa, WI 53222

NVS-215MR  
15V-474

**Subject:** Poor Seal at Fuel Pump Inlet

Dear Mr. Boyd:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HARLEY-DAVIDSON/XG500/2015  
HARLEY-DAVIDSON/XG750/2015

**Mfr's Report Date:** July 24, 2015

**NHTSA Campaign Number:** 15V-474

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

**Potential Number of Units Affected:** 10,580

**Problem Description:**

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain model year 2015 XG500 motorcycles manufactured January 20, 2014, to June 24, 2015, and XG750 motorcycles manufactured May 12, 2014, to June 24, 2015. The fuel pump modules on these motorcycles have a poor seal at the fuel pump inlet.

**Consequence:**

If there is a poor seal at the fuel pump inlet it can cause interruption to the fuel supply, possibly causing a brief hesitation with the abrupt restoration of power. This abrupt restoration of power can lead to loss of control, increasing the risk of a crash.

**Remedy:**

Harley-Davidson will notify owners, and dealers will install a new fuel pump assembly, free of charge. The recall is expected to begin the end of August 2015. Owners may contact Harley-Davidson customer service at 1-414-343-4056. Harley-Davidson's number for this recall is 0167.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement