

Federal Recall Information

13KWB

Supplier

Kenworth Truck Company

Description

Recall 13KWB – T680/T880 Exterior Lights Self-Test Switch

Release Date

2/22/2013

Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model T680 and T880 vehicles manufactured between January 8, 2012 and February 1, 2013. A total of 1,064 US chassis and 169 Canadian chassis are involved in this recall. The chassis list and a copy of the customer letter are attached. The DWC and SIR online systems indicate chassis involved in this recall with the designator of **“13KWB”**.

Situation

On T680 and T880 models built during the time period indicated above, the exterior lights may go out when the Exterior Lights Self-Test switch (also called the pre-trip inspection switch) is activated while the truck is in motion. The unexpected loss of lighting could result in an increased risk of a crash.

Resolution

Repairs after mid-April 2013: With the latest version of ESA software (version 4.3.1.121), for trucks involved in this recall that HAVE NOT yet had the recall performed, it is no longer necessary to remove the switch and disable the Pre-Trip Inspection software parameter. Instead, just downloading and installing this latest version of ESA software will correct the issue that existed in the first place. For these trucks, it is not necessary to perform any parameter resetting, since the Pre-Trip Inspection parameter should still

be set to "Enabled"; just updating the ESA software will complete the recall on any still-open trucks. For these repairs, use Quick Claim **13KWB1**.

Original field repair: The remedy for this recall is to disconnect the Pre-Trip Inspection function by replacing the Pre-Trip Inspection dash switch with a switch plug (part # S67-1016) and disabling the Pre-Trip inspection software parameter. Refer to the attached procedure for detailed instructions.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

For any repairs made after mid-April 2013 where the dash switch is NOT removed and the only repair made is to update ESA software with version 4.3.1.121, submit Quick Claim **13KWB1**.

The DWC system will indicate chassis involved in this recall with the designator of "**13KWB**" in the campaign field.

Submit Quick Claim 13KWB.

For Field...	Enter...
Failure Location	034-001-039
Failure Type	470 – Wrong Part
Claim Type	C
Campaign Number	13KWB
Labor	SRT 003-XXX @ 0.5 hours
CCC Notes	Remove Pre-Trip Inspection Switch and disable software parameter

Parts

For repairs made after mid-April 2013, no parts are required for this recall.

For repairs made before mid-April 2013, this recall will cover parts purchased through PACCAR Parts (dealer net+ 30% parts mark up) according to the following table:

Quantity	Part Number	Description
1	S67-1016	Switch Plug

Labor

Repairs after mid-April 2013: This recall will reimburse 0.50 hours labor to download and install ESA software version 4.3.1.121 in Quick Claim 13KWB1.

Repairs prior to mid-April 2013: This recall will reimburse for 0.50 hours labor for software update and switch replacement included in Quick Claim 13KWB.

Procedure

Repair as of mid-April 2013: With the latest version of ESA software (version 4.3.1.121), for trucks involved in this recall that HAVE NOT yet had the recall performed, it is no longer necessary to remove the switch and disable the Pre-Trip Inspection software parameter. Instead, just downloading and installing this latest version of ESA software will correct the issue that existed in the first place. For these trucks, it is not necessary to perform any parameter resetting, since the Pre-Trip Inspection parameter should still be set to "Enabled"; just updating the ESA software will complete the recall on any still-open trucks. For these repairs, use Quick Claim 13KWB1.

Repairs prior to mid-April 2013: The remedy for this recall is to disconnect the Pre-Trip Inspection function by replacing the Pre-Trip Inspection dash switch with a switch plug (part # S67-1016) and disabling the Pre-Trip inspection software parameter. Refer to the attached procedure for detailed instructions.

Attachments

 [13KWB_chlist for ePortal.xlsx](#)

 [13KWB_USCustLtr.pdf](#)