

Federal Recall Information

13KWF

Supplier

Pollak

Description

Recall 13KWF – Ignition Switch

Release Date

6/7/2013

Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth vehicles manufactured between May 6, 2013 and May 17, 2013. A total of 530 US chassis and 95 Canadian chassis are involved in this recall. The chassis list and a copy of the customer letter are attached. The SIR online system indicates chassis involved in this recall with the designator of “**13KWF**”.

Situation

An internal defect in the ignition switches with a date code of “183” can cause the starter to engage when a key is partially inserted, before the key is turned. Unintended engine startup may produce unexpected movement, which may result in personal injury or a crash. Unintended engine startup could also cause injury to a person working in the engine compartment.

Resolution

Replace Part No. P27-1048 ignition switches that have a date code of “183”.

See Procedure section below for details.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

SIR will indicate chassis involved in this recall with the designator of "**13KWF**" in the campaign field.

File your Quick Claim per the table below:

Quick Claim	Condition
13KWF1	Ignition switch date code is legible and is NOT "183" – DO NOT REPLACE ignition switch
13KWF2	Ignition switch date code is either illegible or IS "183" – REPLACE ignition switch

Coding for this recall is:

For Field...	Enter...
Failure Location	033-001-001
Failure Type	470 – Wrong Part
Claim Type	C
Campaign Number	13KWF
Labor	SRT 034-XXX @ 0.4 hours to inspect and/or replace ignition switch

Parts

If required (i.e. – ignition switch date code in the truck is either illegible or is "183"), use a replacement switch part number P27-1048 with a date code OTHER than "183", which will be paid at dealer net + 30% mark-up.

Labor

This recall will reimburse for 0.40 hours labor for inspection and/or replacement. See appropriate Quick Claim in the table above.

Procedure

Follow this procedure for inspection and/or replacement of the ignition switch.

WARNING: DO NOT open the hood, crawl under the truck, or stand in front of or behind a truck that is on the attached chassis list until this recall is completed.

1. Ensure the park brake is set and the transmission is in neutral
 2. Remove the ignition switch P/N P27-1048 (supplier P/N 31-397)
 3. Inspect the ignition switch for date code 183 (see attached date code picture)
 4. Replace date coded "183" and any illegible date coded switches with an ignition switch with any other date code than "183".
 5. Ship the "183" and any illegible date coded switches to Stoneridge after Quick Claim 13KWF2 produces a packing slip. Write "13KWF" on the outside of the box.
 6. For all date codes, email kwcustomerservice@paccar.com:
 - a. "RECALL 13KWF"
 - b. Chassis number
 - c. Date Code
 7. Safety Recall # 13KWF will be posted shortly. File one of the following recall quick claims as soon as possible:
 - a. 13KWF1 - inspect and email - 0.4 hr
 - b. 13KWF2 - inspect, replace and email - 0.4 hr
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Attachments

 [P27-1048 date code location - 183 shown\(1\).pdf](#)

 [13KWF chlist for ePortal Info.xlsx](#)

 [13KWF USCustLtr.pdf](#)