



IMPORTANT SAFETY RECALL #150625ARG
THIS NOTICE APPLIES TO YOUR VEHICLE
NHTSA Recall Campaign #15V434
August 2015

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Allied Recreation Group, Inc. (ARG) has decided that a safety defect which relates to motor vehicle safety exists in certain model year 2015-2016 Fleetwood brand Southwind Model 32 VS, Class A motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, an emergency egress window was not installed in the driver's-side bedroom wall.

If there is no emergency egress window in the bedroom, escape from the motor home may be delayed or prevented, increasing the risk of personal injury in the event of a fire or other emergency.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an authorized ARG dealer.

WHAT WILL ALLIED RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, ARG dealers have been supplied with all of the information needed to enable them to inspect for the presence of an emergency egress window on the driver's side bedroom wall. (An egress window is equipped with red latches which allow the window to be manually released, providing an escape route in the event of a fire or other emergency.)

If necessary, the window will be replaced with an emergency egress window. This service will be performed for you free of charge. Repair time is estimated to require less than two hours; however, additional time may be needed to allow for service scheduling.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Allied Recreation Group Owner Relations at (800) 509-3417.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to Allied Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to Allied Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

ALLIED RECREATION GROUP OWNER RELATIONS - RECALL #150625ARG
P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact Allied Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and Allied Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

Allied Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

ALLIED RECREATION GROUP, INC.