

GM CUSTOMER CARE AND AFTERSALES
DCS3738
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 5, 2015

Subject: 14491A - Safety Recall
Front Passenger Air Bag Inflator
Vehicle Population Expanded and Customer Advisory Letter

Models: 2003-2007 Pontiac Vibe

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

This bulletin has been revised because the involved vehicle population has been expanded. For Canada, all of the 2004-2007 model year Pontiac Vibe vehicles have been added. For the U.S., the balance of the 2004 and all of the 2005-2007 model year Pontiac Vibe vehicles have been added. A sufficient quantity of replacement front passenger air bag inflators is not yet available to repair these additional vehicles.

However, as required by federal regulation, a recall advisory letter was mailed to the new owners of record informing them of their involvement in this recall and that the parts needed to repair their vehicles were not currently available. The letter also states that when the parts are available, they would receive another letter from GM asking them to contact their dealer to schedule a service appointment. A generic copy of the letter is attached.

Unless there are extenuating circumstances involving a customer owned vehicle that necessitates immediate repair, dealers should not order parts for or perform repairs on these additional vehicles until advised to do so. The parts needed to begin repairing these vehicles are not expected to be available until the second quarter of 2016. Please see the attached bulletin for details and discard all copies of bulletin 14491.

END OF MESSAGE
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