

GM CUSTOMER CARE AND AFTERSALES
DCS3740
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 6, 2015

Subject: 14294 – Safety Recall
Ignition Key Replacement
Parts Ordering Update

Models: 2010-2014 Chevrolet Camaro

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

Part number 23257735 (Key Assembly Kit - Uncoded) was originally released for this safety recall and was subsequently superseded by part number 23335585.

The kit is supposed to include two ignition keys, two 16 mm key rings and two 18 mm key rings, all of which are required to properly perform the recall repair. However, we have discovered that during kit assembly, some of the kits may have been built without the required 18 mm key rings.

Until further instructions are received, dealers are to inspect each kit for the presence of the 18 mm key rings. If the 18 mm key rings are present, no further action is required. If the kit is missing the 18 mm key rings, dealers should order part number 23271934. This kit contains two 16 mm key rings and two 18 mm key rings. Dealers should use the two 18 mm key rings along with the two ignition keys and two 16 mm key rings from the original kit to perform the recall repair. The extra 16 mm key rings may be discarded.

The combination and size of the key rings was specifically selected for the 2010-2014 model year Chevrolet Camaro and are designed to work together with the ignition key and RKE transmitter as a system to reduce the risk of unintentionally moving the key out of the “run” position. Substitution of any other size key rings is strictly prohibited.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES