



AUTOMOBILE DIVISION  
 American Honda Motor Co., Inc.  
 1919 Torrance Blvd., P.O. Box 2215  
 Torrance, CA 90509-9870

VEHICLE IDENTIFICATION NUMBER ► XXXXXXXXXXXXXXXXXXXX JQ7



JQ7

\*\*\*\*\*AUTO\*\*3-DIGIT 907



▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

**INFORMATION CHANGE CARD**

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

XXXXXXXXXXXXXXXXXXXX

◀ VEHICLE IDENTIFICATION NUMBER JQ7  
 PLEASE SIGN AND RETURN THIS CARD  
 ONLY IF YOU HAVE MADE CHANGES

- I no longer own the vehicle. It was:
- Sold (*print name and address of new owner on reverse, if known*)
  - Exported
  - Destroyed
  - Stolen
  - Lease expired, vehicle returned.
  - Other: \_\_\_\_\_

**Nota:**  
 Si usted necesita esta información en español por favor comuníquese con con Relaciones con el Cliente Acura al 1-800-382-2238 y seleccione le opción 4.

Signature: **X** \_\_\_\_\_

Date: \_\_\_\_\_

**SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED**





August 2015

NHTSA Recall 15V-417

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

Dear \_\_\_\_\_,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Acura has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year MDX vehicles. The bolt used to attach the A/C compressor clutch may break or fall out as a result of improper coating during manufacturing. If the clutch bolt breaks or falls out during operation, the A/C unit may blow warm air or in severe cases the A/C clutch plate could fall off possibly becoming a road hazard.

### What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle's A/C compressor clutch bolt replaced, and if necessary install a new clutch plate or compressor, **at no cost to you.**

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 90 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

### Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.  
Acura Client Relations  
Mail Stop 500-2N-7E  
1919 Torrance Blvd.  
Torrance, CA90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC20590

You can also call the toll free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

### What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2014-2015 Acura MDX involved in this recall. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

### Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you have questions:

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. U.S. clients can also locate a dealer online at [www.myAcura.com](http://www.myAcura.com). Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,