



Navistar, Inc.  
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Lisle, IL 60532 USA

navistar.com

MAILED

AUG 06 2015

Compliance Dept.



A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 15509

AUGUST 2015

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2011 thru 2015 DuraStar®, ProStar®, TranStar®, WorkStar®, 2012 thru 2015 TerraStar®, and 2013 thru 2015 LoneStar® model trucks built 1 January 2013 thru 10 March 2014 with the suspect LPM and on the same models built from 20 January 2010 through 31 December 2012 that may have had LPM replacement with the suspect LPM.

### **REASON FOR THIS RECALL**

A jump start or electrical load dump event could result in an overvoltage condition of the cab linear power module (LPM) which is used to control the cab heater/air conditioning blower motor speed. The overvoltage condition could eventually cause overheating of the LPM circuit board.

### **RISK TO MOTOR VEHICLE SAFETY**

Overheating of the LPM circuit board may cause a vehicle fire resulting in property damage or personal injury.

### **DEFECT REMEDY**

The repair will involve replacement of the LPM. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-

800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**