

Federal Recall Information

14KWK

Supplier

Cooper Bussmann

Description

Recall 14KWK – K270/370 PDC Loose Connectors

Release Date

1/22/2015

Introduction

Kenworth has determined that on 690 K270 and K370 chassis (623 U.S., 67 Canadian), built between 03/14/2012 and 10/20/2014, the electrical connectors that attach to the power distribution center (PDC) have excessive play. This allows the connectors to “wiggle,” which may result in intermittent connections at the electrical terminals. This can result in various “mission critical” circuits losing electrical power.

Expiration Date: This safety recall does not expire.

Situation

Loss of, or intermittent, connection to the PDC during operation of the vehicle may result in loss of:

- Exterior lighting
- Windshield wipers
- Antilock brake system
- Engine power
- Transmission controls
- Stability control

Any of these situations may increase the possibility of a crash.

Resolution

Cooper Bussmann has developed a connector position assistance device that locks the electrical connectors to the PDC, eliminating the free play in the connector-to-PDC interface. See the attached procedure for installation instructions.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Part return is not required for this repair. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to install connector position assurance devices. (Use Quick Claim Code 032-XXX).
- File a long claim for extraordinary circumstances (which must be explained).

CLAIM CODING

Failure Location: 032-001-050

Work Accomplished: 35

Failure Type: 705

Responsibility Code: 05

SRT Code: 032-XXX

Supplier Code: 14KWK

Claim Type: C

Parts

Parts are available through PACCAR Parts (via normal parts ordering) and reimbursed by this recall at DealerNet + 30% markup.

Quantity	Part Number	Description
1	BK6-32006CP2	Kit - Connector position assurance device, 6 pc.

Procedure

Take all safety precautions when working with electrical circuits. Disconnect all battery power (disconnect the negative battery cable) to reduce the chance of an electrical shock or voltage spike to the equipment.

See the attached procedure for complete installation instructions.

Attachments

 [Chassis List](#)

 [Customer Letter](#)

 [Procedure](#)

Authored by: GH