

# Federal Recall Information

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**15KWC**

## Supplier

Kenworth Truck Company

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## Description

K270/K370 Cruise Control

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## Release Date

6/5/2015

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## Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 and 2016 Kenworth K270/K370 vehicles manufactured between July 17, 2014 – April 1, 2015. A total of 238 U.S. chassis and 22 Canadian chassis are involved in this recall.

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## Situation

Kenworth has determined that on certain 2015 and 2016 K270/K370 trucks pressing the Cruise Control SET Decrease speed button (-) on the steering wheel will increase rather than decrease the vehicle's speed when depressed ( a momentary press increase speed by 1 mph, pressing and holding will constantly increase speed until the button is released).

An unexpected increase in vehicle speed may increase the risk of a crash.

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## Resolution

Reflash the cab controller software to resolve the issue.

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**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

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## Warranty

The SIR system will indicate chassis involved in this field repair with the designator for "**15KWC**". If the vehicle is affected and is shown to have an open campaign, please complete the work and file a quick claim "**15KWC**".

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.8 hour labor (0.5 hour SRT 045-883 to download new software to ECM + 0.3 SRT 045-988 "15 Minute Wait for Software Download," per E086) for software update. (Use Quick Claim Code 15KWC).

CLAIM CODING			
Failure Location:	013-011-076	Work Accomplished:	58
Failure Type:	705	Responsibility Code:	01
SRT Code:	045-883, 045-988	Claim Type:	C

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## Parts

There are no parts for this recall.

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## Procedure

 [Reprogramming Procedure](#)

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## Attachments

 [Chassis List](#)

 [Customer Letter](#)

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